

## AGENDA

### OVERVIEW AND SCRUTINY PANEL

**MONDAY, 8 FEBRUARY 2021**

**1.30 PM**

**VIA ZOOM**

Committee Officer: Linda Albon  
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Due to the COVID-19 outbreak and the restrictions by the Government on gatherings of people, this meeting will be conducted remotely using the Zoom video conferencing system. There will be no access to this meeting at the Council offices, but you can view the meeting on YouTube, apart from any items marked confidential.

- 1 To receive apologies for absence.
- 2 Previous Minutes. (Pages 3 - 10)  
  
To confirm and sign the minutes of the meeting of 11 January 2021.
- 3 To report additional items for consideration which the Chairman deems urgent by virtue of the special circumstances to be now specified.
- 4 Members to declare any interests under the Local Code of Conduct in respect of any item to be discussed at the meeting.
- 5 Update on previous actions. (Pages 11 - 16)  
  
Members to receive an update on the previous meeting's Action Plan.
- 6 Fenland Community Safety Partnership inc. CCTV Services (Pages 17 - 74)
  - Road Safety Partnership Strategy

The first item will be the Road Safety Update - Cambridgeshire and Peterborough Vision Zero Partnership : <https://www.cambridgeshire-pcc.gov.uk/accessing-information/cambridgeshire-and-peterborough-vision-zero-partnership/> presented by Matt Staton, Road Safety Partnership Delivery Manager

(Presentation slide 3 may not work but is available via YouTube link: <https://youtu.be/k2tOye9DKdQ> )

- CSP Action Plan

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up to date performance picture for 2020/21 and includes the performance report relating to CCTV services for 2020.

#### 7 Progress of Corporate Priority - Environment (Pages 75 - 94)

This report sets out the Council's progress in delivering the corporate objectives from April 2020 to December 2020. This is to ensure that members have the most up to date information possible.

#### 8 Future Work Programme (Pages 95 - 96)

To consider the Draft Work Programme for Overview & Scrutiny Panel 2019/20.

#### 9 Items which the Chairman has under item 3 deemed urgent.

Friday, 29 January 2021

Members: Councillor D Mason (Chairman), Councillor A Miscandlon (Vice-Chairman), Councillor G Booth, Councillor D Connor, Councillor S Count, Councillor M Cornwell, Councillor M Humphrey, Councillor M Purser, Councillor R Skoulding, Councillor D Topgood, Councillor R Wicks and Councillor F Yeulett

## **OVERVIEW AND SCRUTINY PANEL**

**MONDAY, 11 JANUARY 2021 - 1.30 PM**



**PRESENT:** Councillor D Mason (Chairman), Councillor A Miscandlon (Vice-Chairman), Councillor G Booth, Councillor D Connor, Councillor S Count, Councillor M Cornwell, Councillor M Humphrey, Councillor M Purser, Councillor R Skoulding, Councillor D Topgood, Councillor R Wicks and Councillor F Yeulett

**OFFICERS IN ATTENDANCE:** Anna Goodall (Head of Governance and Customer Services), Paul Medd (Chief Executive), Carol Pilson (Corporate Director and Monitoring Officer), Mark Saunders (Chief Accountant) and David Wright (Policy & Communications Manager)

**GUESTS:** Councillor C Boden, Councillor S Clark, Councillor Mrs J French, Councillor S Hoy, Councillor P Murphy and Councillor S Tierney

### **OSC33/20 PREVIOUS MINUTES.**

The minutes of the meeting of 7 December 2020 were confirmed.

### **OSC34/20 UPDATE ON PREVIOUS ACTIONS.**

Members considered the update on previous actions and made the following comments:

1. Councillor Mason said that there are several outstanding queries awaiting response from Anglian Water (AW) which Anna Goodall will follow up and she will circulate the responses once received.
2. Councillor Miscandlon said it should be noted that following the recent wet weather, more prudent questions into the answers that AW need to give us are appropriate.
3. Councillor Wicks said he has two formal complaints outstanding with AW due to the events prior to Christmas which impacted two of the villages he represents. Namely a lack of response on two occasions one of which left elderly residents without sanitary provision for five days over the Christmas period as they were unable to contact AW.
4. Councillor Booth said to follow up on Councillor Miscandlon's point, we need to be engaging with the County Council as they are the statutory local flood authority. There are a lot of partners involved in the issue of flooding; we need to take a holistic view and County should be coordinating that.
5. Councillor Count agreed that the County Council has a duty to investigate and coordinate but one of the issues is that there were over 200 flood incidents this Christmas, so the matter is complicated. There are 78 bodies across Cambridgeshire that have various responsibilities for flooding issues. Officers at County are currently coordinating the task of gathering responses together and analysing them one by one. He has asked for added focus as this is becoming a recurring occurrence; having met with various bodies everybody seems to think things are fine, but the flooding then occurs again. It is not possible to keep every building safe when flooding occurs but what is not acceptable is the failure of equipment or when duties are not kept up to date. He is intent on looking into these in some detail and so is working with the District and County councils, Middle Level, drainage boards and AW so that we can get to the bottom of all these individual incidents.
6. Councillor Miscandlon said a lot of the equipment used by AW is very old and it may be prudent to obtain data saying how old it is and how long it is likely to last, then investment

must be made in new equipment.

7. Councillor Wicks said we should also audit the infrastructure. What assets there are for sewerage and water supply need to be looked at because they are failing on a too regular basis.
8. Councillor Yeulett said that AW have been out to an incident in his ward and have said they will rectify it, so they have been proactive since the floods.

## **OSC35/20 DRAFT BUDGET 2021/22**

Members considered the Draft Budget 2021/22 report presented by Councillor Boden.

Councillor Boden added that Peter Catchpole, Mark Saunders, Neil Krajewski and the Finance Team have done a tremendous job to produce this report and he thanked them for they work they have done. They have done the best that they can given the level of uncertainty due to the current situation.

Councillor Mason thanked Councillor Boden and acknowledged the hard work that had gone into the budget. He was sure the Panel members would all agree that it is a very difficult task for anyone currently to project a budget or business plan.

Members made comments, asked questions and received responses as follows:

1. Councillor Miscandlon said that Freedom Leisure have several contracts with other local authorities and the panel would be interested to know how these authorities are responding to the continued impact of COVID-19 on the provider and would like to understand their proposed plans as an approach to influence FDC's response.
2. Councillor Boden said this is one of the largest areas of uncertainty that we have in the budget. He believes Freedom has contracts with 22 local authorities, managing just under 100 leisure centres. We are mindful of Freedom's financial viability and most authorities have adopted the position that we led on in April where we reached agreement with Freedom that we will provide the contractual support that they are entitled to, but that support is overwhelmingly in the form of a loan which is potentially recoverable by better profit share when times return to normal. We have many years left on the contract to do that. We checked carefully our contractual obligations to support Freedom and it was clearly advantageous to FDC to continue this support; the alternative would have found us in breach of contract and resulting in financial loss through court action; also potentially one or more of our leisure centres would not have reopened, or not under our ownership or control. That decision was followed by the other authorities dealing with Freedom and we continue to be in touch with them, so we have knowledge of what is going on. We also contacted our auditor to consider the contractual state of Freedom before we put any financial support in place. We have an open book policy so far as the costs it is incurring and lost income due to COVID-19. We have been receiving from Government 75% of 95% of the monies we would have been receiving under the contract, and this is in place currently until June 2021 but we have not been receiving any significant support in respect of the additional costs incurred to keep Freedom Leisure above water. We are currently applying for £210,000 to cover some of those costs from December 2020 to March 2021. No monies have been allocated to us for additional costs from April 2021 to November 2021 and therefore he has been in contact with Stephen Barclay MP for him to take this up on our behalf and for additional recompense. It should be noted that Freedom was performing well before the pandemic and has been well managed throughout and, given our long-term contract, will deliver benefits to our residents in the future and still provide financial savings. He would like to remind the panel that savings from our current contract are about £400,000 per annum with more savings to be realised in the future. We also anticipate that when the leisure centres can be reopened, and less social distancing is required then pent-up demand will return and therefore we will no longer need to provide financial support to

Freedom and we will start to receive monies that we are due to be paid on a monthly basis. Councillor Miscandlon thanked Councillor Boden for the comprehensive update.

3. Councillor Booth referred to page 32 of the report pack which says we are looking to get some money from a leisure and open spaces management review and asked for more information regarding that. Councillor Boden said he had not seen the detail of that review and so could not currently provide an answer.
4. Councillor Mason said the report discusses the option of council tax increases, stating in terms of ambition would be to freeze council tax over the forthcoming years and he asked Councillor Boden if this situation would rear itself sooner rather than later. Councillor Boden responded that we consider council tax increases every year. However, it is the ambition of this Council that we should not unnecessarily increase the burden on ordinary people in Fenland who have to pay more than enough. At this time given the financial situation faced by many individuals, it is important that we do our utmost to ensure we do not increase council tax, but we may be forced to. We have to wait until we are closer to budget setting day and we have settled at least a few of the uncertainties mentioned in the report settled before we are in a position to make a rational decision. It is his earnest desire not to increase council tax, but he has to be prudent and say at this time it cannot be ruled out. In the longer term, you cannot have a council tax freeze forever as that is unrealistic. However, we will look at every alternative possible first.
5. Councillor Mason said two significant risks have been identified in the report, one relating to business rates which are difficult to collect currently and asked how this impacts future budget plans. Councillor Boden responded that it not the case that business rates are difficult to collect, because in 2020/21 there is such a significant amount of central government business rates support that we are still on track to get the collections that are due this year, allowing for that support which exists. We do not yet know that there will be any extension of that support going through into 2021/22. Once the furlough scheme finishes there will be pressure on many companies cash flow and profitability that government will have little choice but to continue providing continued support to many smaller companies to ensure their survival. If not, then business rate collection going forward will be more challenging and careful consideration has been given by Mark Saunders as to what the appropriate provision will be for us to make against non-collection of business rates in 2021/22. Councillor Mason said much of the shortfall may come from businesses that do not survive the pandemic, but he thanked Councillor Boden for his response.
6. Councillor Mason also asked for clarification on the New Homes' Bonus Scheme. Councillor Boden said everyone requires clarification on this because we do not know what is going to happen. We have been told the system will finish as Government said the New Homes Bonus was failing to achieve its objectives. They said it would be replaced with something that would better achieve their objectives but what that will be and when, he does not know but we have been waiting for two years. However, understandably this year they have failed to advise on this due to the focus on the current pandemic. We do know however that the calculation for new homes bonuses based on the position as at 30 October each year has definitively led to a certain amount of money being credited to us in 2021/22 and that figure is included within the report.
7. Councillor Booth said it would be useful if Councillor Boden could state in layman's terms the impact this would have on reserves as it seems that a deficit will be have to made up from there, and is it correct that we will have to use the equalisation reserve. Councillor Boden said this is potentially correct, but we do not know where we will stand. Ultimately if expenditure is increasing beyond income then either you will be taking money from reserves or will be seeking ways to increase your income or ways to decrease your expenditure, or a combination of all three. Looking at this on an individual year by year basis is never an appropriate way of doing it hence why looking at the medium-term financial strategy and looking forward is the most important thing for us to do. We need not to look at trimming our expenditure but to look at ways if increasing our income particularly through the commercial and investment process that we have in place which has the potential to make a significant

difference to FDC's revenue account.

8. Councillor Yeulett said he appreciates the challenges that are being faced and asked if Councillor Boden can confirm when we can expect a firmer budget. Furthermore he read in the press that councils are sitting on large amounts of COVID money and asked where FDC is in respect of this and finally the Chancellor has been intimating that interest rates will not stay low forever and we must be aware of this going forward. Councillor Boden responded that the budget presented this year will be more incorrect than any before as a direct result of the uncertainty we face now and will still face when setting the budget for 2021/22, so will be far less firm than any other budget produced before; this will be the same for lower tier councils across the country. Regarding the sitting on COVID money, government has been making announcements about the availability of money for councils and then either have not sent it to us for distribution, or when they have they have failed to send the detailed rules about how that money must be sent. Without those detailed rules we cannot allocate the money to where it is needed; this has caused great frustration and he is pleased that Councillor Yeulett has given him the opportunity to express this. We have done our utmost to ensure we can get the money to those who need it urgently as quickly as we can whilst ensuring that we stay within the rules set by central Government. He would like to give an enormous amount of credit to Neil Krajewski in the Finance team and to Mark Saunders and Peter Catchpole for pushing that forward and ensuring systems are in place to allow people to make claims which we will then pay as quickly as we can. Therefore, it is not right to say councils have been sitting on vast amounts of money as explained. In terms of interest rates, given the amount of money that has been spent by central Government and governments worldwide over the last ten months, and which is likely to carry on being spent at least for the next six months, then inevitably there will be consequences. Basic economics means that there will be a pressure for higher taxation and there must eventually be pressure on inflation and interest rates will also rise above the long-term lows that we have experienced. No-one can predict what combination of these will happen and when.
9. Councillor Yeulett asked if we have any areas within Fenland where people or businesses are suffering badly because of the circumstances mentioned by Councillor Boden, and if so, is there anything FDC can do ourselves to help. Councillor Boden confirmed there are people and businesses suffering which are entitled to grants but there are those who fall between the gaps who have no entitlement to grants at all and it would be remiss of us to forget them, but we are not in a financial position to help these. Occasionally we have circumvented the normal payment system that may take several days to process and provide monies on the same day for extreme cases where monies were due but this follows a strict procedure and is signed off by the Section 151 officer.

**Members AGREED the draft budget proposals for 2021/22 outlined in the report and the updated capital programme be forwarded to Cabinet.**

*(Councillor Cornwell took no part in any debate relating to Freedom Leisure by virtue of the fact that he has a relative employed there).*

## **OSC36/20 DRAFT BUSINESS PLAN 2021/22**

Members considered the Draft Business Plan 2021/22 presented by Councillor Boden.

Members made comments, asked questions, and received responses as follows:

1. Councillor Cornwell referenced page 62 - Economy where a large section relates to businesses. He asked if we could develop performance indicators in relation to this, i.e. jobs, new businesses created. Councillor Boden said performance indicators are used for us to measure what we are doing and to try to control it, however in terms of jobs it is difficult to measure the effectiveness of what we do. So much of in relation to jobs is

influenced by external factors therefore it is difficult to create a true PI on something like employment. He would ask that members consider and suggest any meaningful PI to him going forward. Councillor Cornwell said he appreciated some of the difficulties outlined but there must be some way of judging the success or otherwise of our team. It could be the amount of time taken to work with new businesses for example, we need to be creative. Councillor Boden agreed there are a number of indicators that can be used in replacement to direct indicators of output, but he finds these to be too indirect. Many of these do not measure output but rather measure activity. For a PI to be meaningful it should be a measure of success in outcome, hence he would welcome suggestions from all FDC members for ideas for robust, meaningful and fair performance indicators for economic growth relating to our officers' achievements.

2. Councillor Booth said he had made an observation repeatedly over the years that our performance indicators do not match our priorities. We have a lot of priorities and no real way of measuring these and as he has said in the past, we need to come up with a system with quite specific measurable priorities to help us determine how successful we are. We have some 37 priorities with no decent indicator that we can measure against so how can we say we are a successful council? Councillor Boden thanked Councillor Booth for many of his points that were valid, but it is not appropriate for us to look for different priorities so we can have indicators to measure them. Our priorities should be there regardless of whether they can be measured or not. The problem we have is that many of our priorities are difficult to measure the outcome of objectively but need more subjective assessment and not everything can be measured in percentages.
3. Councillor Miscandlon said performance indicators are difficult to quantify but suggested engaging a consultant to correlate and create some meaningful indicators, as happened with the PAS review for Planning. Councillor Boden responded that it is possible but transactional events are more meaningful than percentages. We have already looked for better alternatives.
4. Councillor Yeulett asked if we measure job creation. Councillor Boden said we do attempt to measure the effect we have on job creation and job retention, but it is difficult to say that our intervention has been the catalyst for creating jobs or saving them. There is a degree of subjectivity in such assessments that makes it difficult to measure.
5. Councillor Booth pointed out the text on page 52 of the report did not mention that the telephone support hub worked in partnership with other organisations, community groups and volunteers. He also referred to page 59 of the report in respect of projects being delivered across Fenland and made the point, as he has in previous meetings, that the majority of those were based in the towns, with little concentration on the villages and rural areas. 25% of the population live in these areas and they deserve better investment. Councillor Boden responded that the support hub has been dependent on the partnerships it has and without the volunteers at grass roots level within our communities, we would have been able to do little so he pays full tribute to the work done by our partners. Regarding projects being delivered in the towns, it must be remembered that the towns are generally the engines of economic activity within the district hence the focus taking place on the towns, which does ultimately benefit the villages also.
6. Councillor Wicks said we have so many blackspots within the rural areas as broadband is an ongoing issue with the rural areas. We do not seem to be focusing on trying to improve the coverage being provided by commercial companies, therefore failed to see the benefit to these areas.
7. Councillor Booth said in respect of Councillor Wicks' comment he had seen the Government were being criticised for leaving rural areas behind, so how can we ensure that our rural areas are not left behind in respect of this issue. The impact of COVID has enhanced the need for connectivity with more people having to work from home. Councillor Boden said it is not necessarily true that rural areas are worse off than urban areas; one of the worst areas for connectivity is in the City of London. However, he agreed with Councillor Wicks that poor connectivity is an issue in some of our rural areas and we need to continue to raise this issue with central Government and at the Combined Authority so that when

resources are available we manage to ensure that Fenland gets its fair share of resources made available.

8. Councillor Count pointed out that although he has sympathy for those who do not have great mobile phone or internet coverage, all of Fenland and Cambridgeshire was well placed at the start of the pandemic with over 98% of premises receiving superfast broadband throughout the county. That is due to excessive investment of some £28m by the County Council and is well in excess of other rural communities throughout the UK.

### **The Overview and Scrutiny Panel commented on the Draft Business Plan 2021/22.**

### **OSC37/20 FEES AND CHARGES 2021/22**

Members considered the Fees and Charges 2021/22 report presented by Councillor Boden.

Members made comments, asked questions, and received responses as follows:

1. Councillor Booth referred to fees and charges for the traveller pitches and asked how many of those pitches are occupied and maintained at this time. Councillor Clark said there are 69 plots, and all are occupied. Councillor Booth asked if his included the Turf Fen site; Councillor Clark said she would have to get back to him on this. Councillor Booth said going past the site it seems there are empty pitches, and he thanked Councillor Clark for agreeing to investigate this.
2. Councillor Booth addressed Councillor Boden saying he would recall a commercial working party started two years ago reviewing the markets and the port. He said the outcome of the review for the port was that although the income covers the running costs, the issue was the capital investment required and he believed the recommendation was for the new administration to look at how this could be made sustainable. There was also concern about the sustainability of the markets given the low number of pitches. He asked what steps have been taken in relation to that because they have been highlighted as areas where we are losing income or might have to spend money to keep these services provided.
3. Councillor Murphy responded that we actually now have more market stalls at Whittlesey, Chatteris and March than we have had for some time. We are now trying to encourage a wider variety of stalls, but the situation is vastly better than two years ago.
4. Councillor Boden said the port has been a long-standing issue but the biggest change we can make is at looking at more commercial opportunities within the port through Fenland Future Limited. However, there are some confidential contractual issues which need to be resolved before we can move forwards in our management of the port. There are some interesting new opportunities being pursued currently in respect of businesses at the port, but there are also practical difficulties in terms of the number of ships that can get to the port due to tides. However, it is not the case that we have to have a position where the port makes a profit for the Council. The fact it operates produces business which helps economic growth take place within Fenland.
5. Councillor Booth asked why we are not proposing to increase the fees for fairs to increase our income. Councillor Murphy responded that these fees were raised in 2020, unfortunately though the fairs have been unable to attend the area due to COVID. It is not likely they will return this year either and the amount of income is so small from it anyway.
6. Councillor Mason asked why Wisbech Port collects berth fees on behalf of Sutton Bridge. Councillor Boden said that FDC collects money for leisure mooring fees at Sutton Bridge on behalf of Lincolnshire County Council as a convenience arrangement for both parties, but the fees similar to the wharfage fees at Wisbech Port which relate to the ships that berth at the commercial port at Sutton Bridge are the responsibility of the Port of Sutton Bridge Ltd and we have no involvement with those. Therefore, all we deal with are the mooring leisure fees.

7. Councillor Yeulett thanked Councillor Murphy for keeping the markets open at this time as they have been a boon for many residents, and much appreciated by all. Councillor Murphy said it was disappointing that he could not allow certain stalls to trade due to government rules, but it was his intention to keep as many stalls trading as was legally allowed at this time.

**The Overview and Scrutiny Panel considered the proposals contained in the report and at Appendix A and recommended to Cabinet the Fees and Charges to be included in the final budget proposals for 2021/22.**

*(Councillor Cornwell declared an interest by virtue of the fact he is a berth holder at Wisbech Yacht Harbour and left the meeting at the commencement of discussion on this item).*

### **OSC38/20 FUTURE WORK PROGRAMME**

Members agreed the Future Work Programme subject to the following comments:

1. Councillor Yeulett wondered if there would be any material changes or information on the budget that could be delivered to the panel for comment.
2. Councillor Miscandlon asked if it would be appropriate to invite Anglian Water back early this year so they can update us on their work programme to alleviate the flooding issues that have been experienced. Councillor Mason pointed out that Anglian Water are under no obligation to attend an Overview and Scrutiny meeting, but that Anna Goodall could contact them to see if they would be willing to make representation again.
3. Councillor Booth said he thought he had previously asked if the work programme could be a rolling twelve-month programme so the panel can see what is coming up in the future rather than end in May. Councillor Mason thanked Councillor Booth for the reminder.

3.10 pm

Chairman

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# Agenda Item 5

ACTION NUMBER MEETING DATE MINUTE NUMBER		UPDATE	TIMESCALE
<b>ACTION 1</b> <b>08/06/2020</b> <b>OSC43/19</b>	<p>Councillor Booth would like county council to state what rates they will charge pre-schools (this should have been an action recorded under OSC38/19, item 21).</p>	<p><b>Response from Sector Development and Funding Manager, Early Years Service, Cambs County Council</b></p> <p>Cambridgeshire County Council wrote recently to a range of early years and childcare providers occupying buildings on school sites as part of its ongoing work to achieve consistent occupancy arrangements.</p> <p>The ongoing work looks at whether market rents are affordable for Early Years settings or not and then proceeds to adjust the rent downwardly if there is lack of affordability that would threaten the sustainability of the provision.</p> <p>This activity supports the Council's responsibilities for:</p> <ul style="list-style-type: none"> <li>• Maintaining and developing the local economy for the benefit of all;</li> <li>• Obtaining best value in respect of all its financial dealings, including those in its role of being a landlord; and,</li> <li>• Maintaining its assets in order to protect their value over time.</li> </ul> <p>This process has been extended to address the impact of the Coronavirus on early years provision, looking at rent deferment and rent holiday options. Both of these options were presented in the letter.</p> <p>All of these measures are designed to make occupancy easier for early years and childcare providers, with more consistent, realistic and affordable property charges. Providers will be asked for certain information relating to their business in order to access the remedial measures on offer. This again is in the interests of consistency and fairness.</p> <p>There is no intention to increase rents in any of this activity.</p>	<p>Cllr Booth requested reinstatement of this item in order to keep a watching brief on it</p>
<b>ACTION 2</b> <b>08/06/2020</b>	<p>Councillor Booth requested further information on</p>	<p><b>Response from Neighbourhood Inspector Ian Lombardo</b></p> <p>The team have been working on a bid for exhaust noise reading equipment and I'm pleased to say this has been</p>	<p>Cllr Booth requested reinstatement of this</p>

<p><b>OSC44/19</b></p>	<p>what the police will be doing to enhance their enforcement role in relation to speeding prevention.</p>	<p>successful and the kit has been ordered.</p> <p>A constant complaint is the drivers with loud exhausts driving at speed through the towns and villages and until now we didn't have a calibrated bit of equipment to register the level of excessive noise coming from these vehicles and therefore found it difficult to prosecute.</p> <p>It links in with the speeding aspect as the loud racing sound of the exhaust encourages the driver to driver faster.</p> <p>A day of action will be taking place in the near future.</p> <p>Norfolk have had this bit of kit for a couple of years and they have been extremely positive about it.</p> <p>It's especially useful at car cruises as it's a nice and simple way to break them up as the drivers don't want to get fined and know that as it's a calibrated machine they can't argue with it at court.</p> <p>Alongside this local officers continue to target road related offences including speeding during their routine patrols.</p> <p>We regularly update the community about action that is taken in regards to these matters via our social media pages and monthly councillor reports.</p> <p>The teams will and do undertake dedicated speed enforcement when other priorities allow and also support local communities to set up their own speed watch schemes.</p> <p>We continue to look for new ways to work with our partners to ensure that the roads in the fenland area are as safe as possible.</p> <p>Work is developing to set up an email address for the Police neighbourhood teams dedicated to Local Councillors and partners to feed in concerns such as hot spots for speeding which the team can then respond to.</p>	<p>item in order to keep a watching brief on it</p>
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<p><b>ACTION 3</b></p> <p><b>07/09/20</b></p> <p><b>OSC11/20</b></p> <p><b>Q1</b></p>	<p>Councillor Skoulding asked that a follow up letter is sent to all the residents of Lake Close, March giving them an update of when the unfinished road works will commence</p>	<p><b><u>Update on Lake Close:</u></b></p> <p>Further to the feedback you received through an email by Member Services on the 5<sup>th</sup> October.</p> <ul style="list-style-type: none"> <li>• In light of multiple failures to deliver the agreed programme of works by Fosters ...with the latest being the 7<sup>th</sup> December ...Clarion had had no alternative but to commence termination procedures in line with the contract against Fosters.</li> <li>• As soon as the termination date was reached, Clarion commenced discussions with a new contractor Bowie Construction. You may recall that Bowie stepped in a year ago at this location to undertake emergency works relating to the drainage.</li> <li>• Bowie undertook at their own expense and time some temporary works around the site to improve the appearance of the roads and the safety of them in relation to the raised ironworks.</li> <li>• Clarion have contacted the County Council to appraise them of the failure of the existing contractor and CCC have provided assurances with regard to undertaking their relevant inspection once required to allow the road to be adopted.</li> <li>• Anglian Water have confirmed that there remains 1 more CCTV survey inspection of the drains which if satisfactory will result in the drains being adopted without further delay.</li> <li>• Bowie are currently mobilising the resource to undertake the resurfacing works and Clarion have impressed on them the importance of undertaking this work as a priority.</li> <li>• Bowies have confirmed that they won't be able to start for at least 4 weeks due to all the issues surrounding Covid (either staff having it, staff self-isolating or parents having to home school children). Sadly this is not unique to Bowies and is something Clarion are experiencing on many of their development sites.</li> </ul> <p>Clarion have liaised with residents expressing concern as required and intend to send the letter referenced when they have the start date confirmed</p>	<p>Response sent to O&amp;S by Member Services email 5<sup>th</sup> October – further update provided</p> <p><b>COMPLETE</b></p>
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<p><b>ACTION 4</b> 07/09/20 OSC11/20 Q5</p>	<p>Councillor Wicks asked for clarification with regard to the Military Covenant Scheme</p>	<p>Dan Horn agreed to circulate the specific references in local policy that Fenland has with regard to the armed forces and affordable housing.</p>	<p>Email to Cllr Wicks 17<sup>th</sup> September  <b>COMPLETE</b></p>
<p><b>ACTION 5</b> 07/09/20 OSC11/20 Q11</p>	<p>Councillor Booth asked for an update with regard to the information which was provided last year with regard to the provision of 422 houses proposed to be delivered over a 5-year period.</p>	<p>Daniel Read stated that he will look into this further and provide the information to members through Dan Horn.</p>	<p>Response to O&amp;S members sent by Member Services email on 5<sup>th</sup> October  <b>COMPLETE</b></p>
<p><b>ACTION 6</b> 09/11/20 OSC21/20 Q4</p>	<p>Councillor Skoulding asked Rowland Potter if he knew the numbers of people travelling by bus from Wisbech to March onto Peterborough or Cambridge for work on a full price ticket.</p>	<p>Rowland Potter advised that he did not have that level of detail to hand but would be able to provide that information from the business case post meeting.</p>	
<p><b>ACTION 7</b> 07/12/20 OSC27/20 Q3</p>	<p>Councillor Miscandlon asked why it took AW 10 days to react to the reports of a water leak on the A605</p>	<p>I believe Councillor Miscandlon's comments refer to a leak in 2019 as I have had subsequent correspondence with Councillor Wicks regarding the same issue. Unfortunately, I am unable to locate any records of a leak being reported to Anglian Water at this location in 2019 but following a site meeting with Councillor Wicks I have fed back the concerns to the appropriate teams to apply any learning from this incident. There was a subsequent leak reported on the day of the meeting, there was a delay experienced in removing the traffic management on this occasion due to a system issue. However, I want to</p>	<p><b>COMPLETE</b></p>

		reassure Councillor Miscandlon that tackling leakage is a priority for Anglian Water as demonstrated by our sector leading performance, having reduced leakage by a third since privatisation.	
<b>ACTION 8</b> <b>07/12/20</b> <b>OSC27/20</b> <b>Q28</b>	Councillor Connor asked what is being done regarding movement of affluent from Doddington and Wimblington to March due to lack of local capacity.	The sites Councillor Connor is referring to are sewage pumping stations. We sometimes may have to tanker these stations to protect and minimise any impact on local residents, either in the event of a pump failure or significant surface water flows infiltrating the network. The effluent has to be taken to our Water Recycling Centre at March because there is no physical ability to do so safely at the Doddington site. This is not a routine occurrence and not due to lack of capacity in the foul network.	<b>COMPLETE</b>
<b>ACTION 9</b> <b>07/12/20</b> <b>OSC27/20</b> <b>Q29</b>	Councillor Connor asked when the infrastructure at Doddington is going to be updated	Unfortunately Anglian Water is not a statutory consultee to planning applications. However, we actively engage in the planning process by responding to major developments of 10 or more dwellings or 0.5 ha and over for employment use. We will assess the impact of a development on existing Anglian Water assets and the foul and surface water network at the time of the planning application. In some cases, we may recommend a foul or surface water condition. This condition will ensure the applicant engages with us, giving us an understanding of build rates and phasing. We will work with the developer to ensure a sustainable drainage strategy is prepared that mitigates any risk of flooding or pollution and protects our existing and future customers.	<b>COMPLETE</b>
<b>ACTION 10</b> <b>11/01/21</b> <b><u>OSC37/20</u></b>	Councillor Booth asked if Turf Fen travellers site have any vacant pitches	All 4 operational and available pitches are now let, and we currently have no vacancies on any of the pitches managed by the Council across 5 sites. The Turf Fen site had a reduction in pitches for operational reasons circa 8 years ago.  Once we have the detail from the emerging accommodation needs assessment for the gypsy traveller community which is being developed as part of the local plan process we can understand what the future accommodation needs are for the community and plan future provision to meet those needs.	<b>COMPLETE</b>

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**VISIONZERO**  
**PARTNERSHIP**  
Delivering Safer Roads for Cambridgeshire & Peterborough

**Fenland Overview & Scrutiny Panel**  
8<sup>th</sup> February 2021

**Matt Staton – Partnership Delivery Manager**

[matt.staton@cambridgeshire.gov.uk](mailto:matt.staton@cambridgeshire.gov.uk)

Agenda Item 6



Why Vision Zero



Strategy overview



Working with Fenland



## No human being should be killed or seriously injured as the result of a road collision

The Partnership is collectively working towards a long-term strategic goal of Vision Zero, where there are no deaths and serious injuries on the Partnership's roads. This is an ambitious goal and will need time and effort to be achievable. With this Strategy starting in 2020, the goal is to move towards **zero deaths or severe serious injuries in the Partnership area by 2040.**



**ZERO**  
DEATHS OR  
**SEVERE SERIOUS**  
**INJURIES**  
IN THE PARTNERSHIP AREA BY  
**2040**

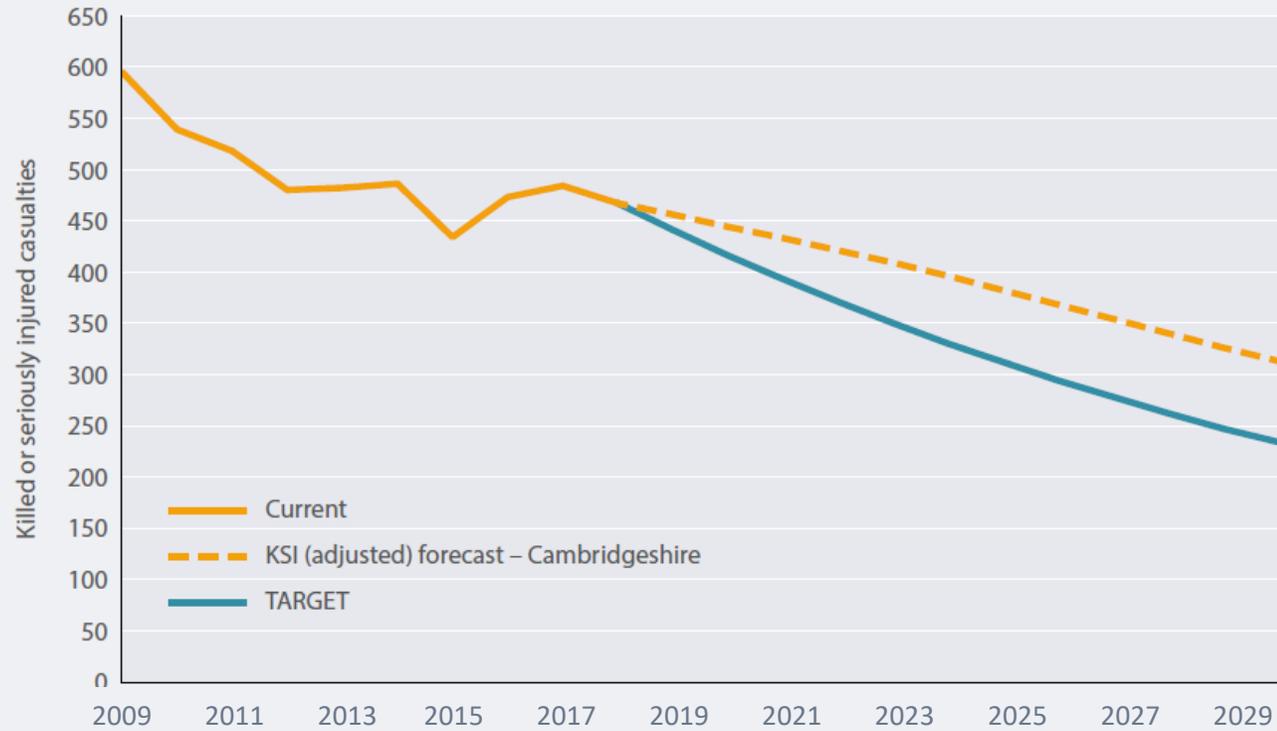
1  
People make mistakes  
that can lead to road  
collisions.

2  
The human body has a  
known, limited physical  
ability to tolerate collision  
forces before harm occurs.

3  
While individuals have a responsibility  
to act with care and within traffic laws,  
a shared responsibility exists with those  
who design, build, manage and use  
roads and vehicles to prevent collisions  
resulting in serious injury or death and  
to provide post-collision care.

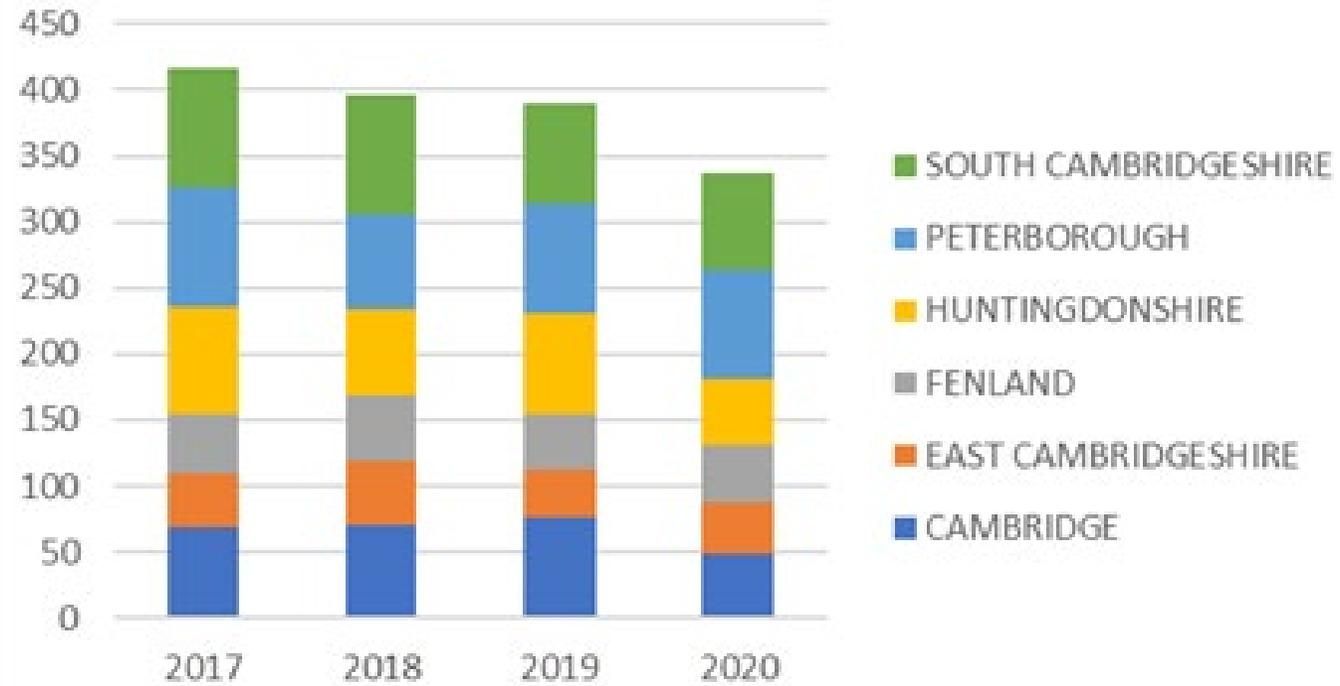
4  
All parts of the system must be  
strengthened in combination to  
multiply their effects, and road  
users are still protected if one  
part fails.

Figure 4 – Cambridgeshire and Peterborough KSI Targets to 2030 (based on adjusted KSIs)

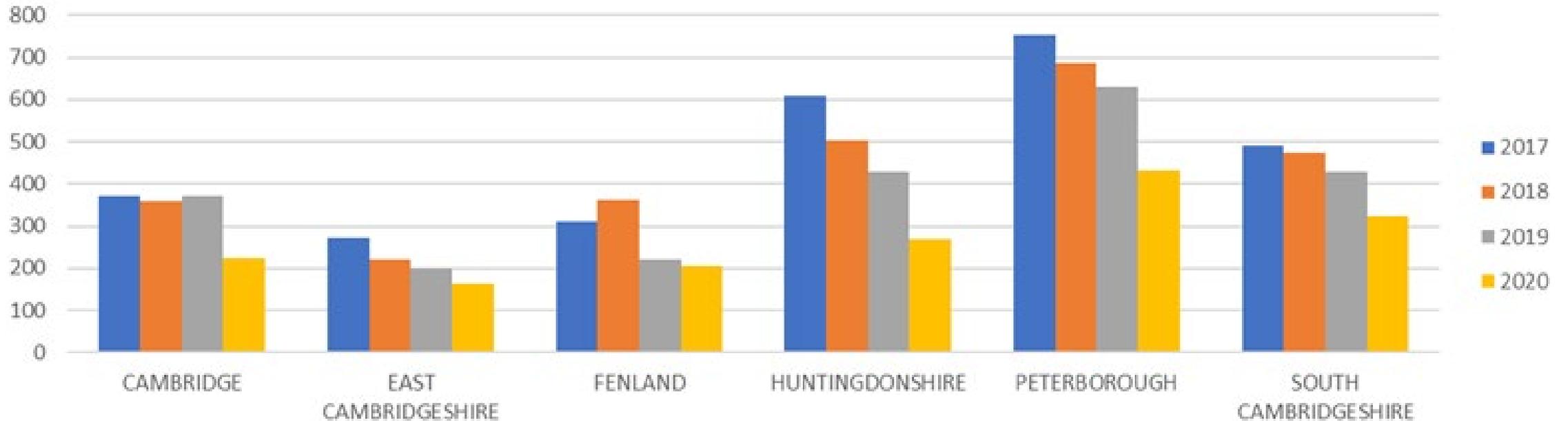


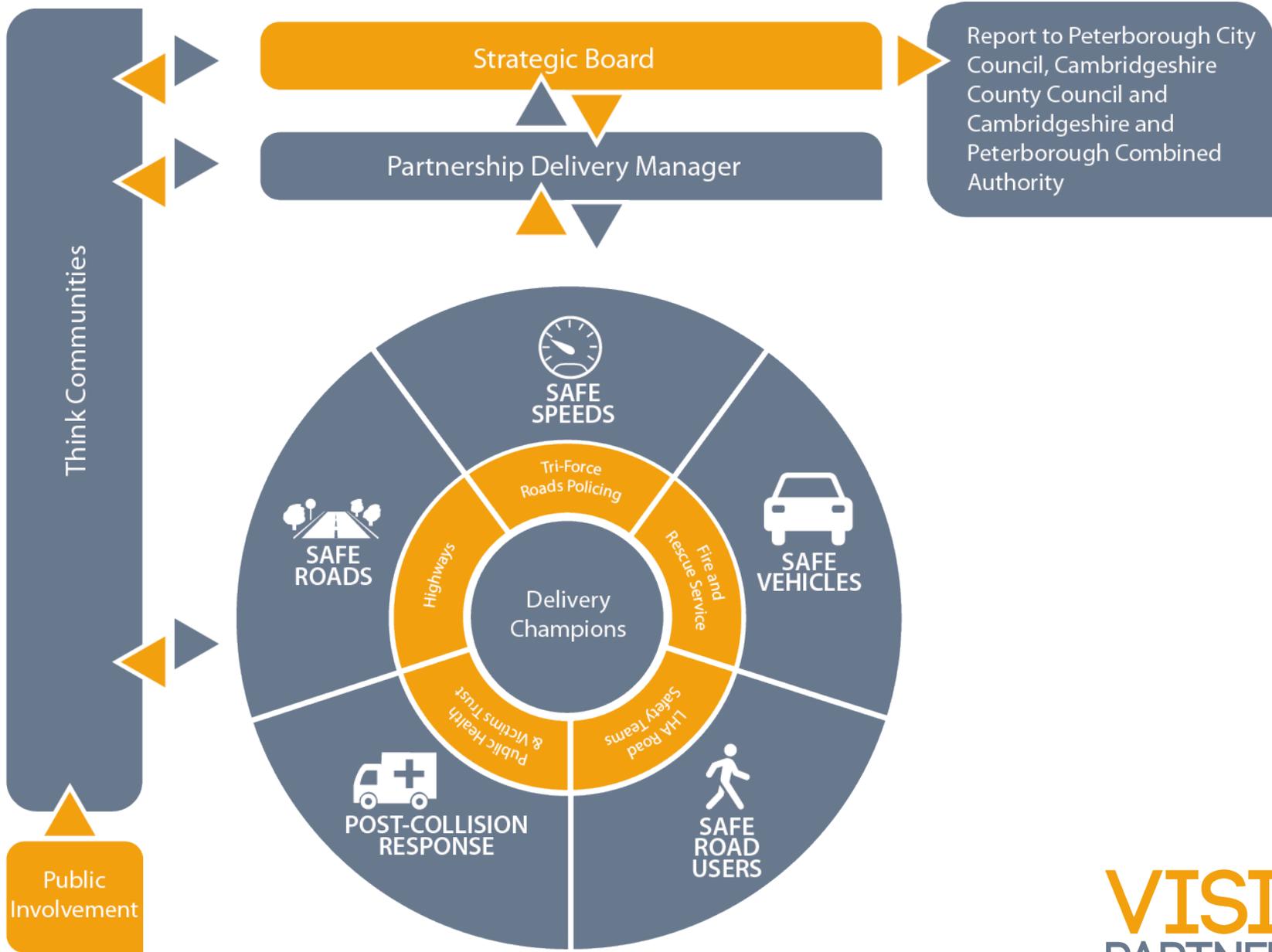
**50%** REDUCTION  
IN KSI CASUALTIES  
BY **2030**  
**A TARGET OF 234**

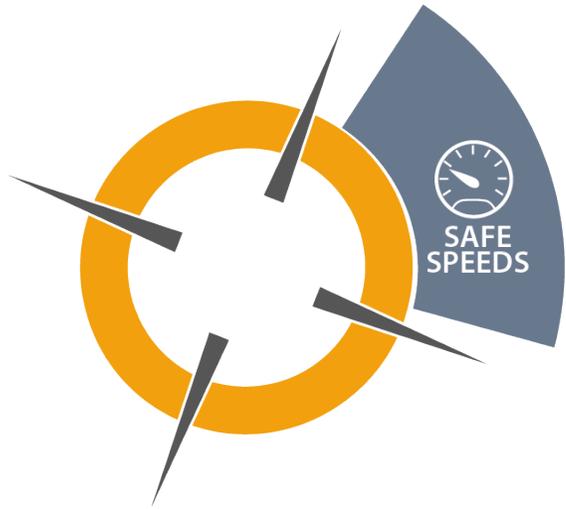
## Cambridgeshire and Peterborough KSI Collisions



## Cambridgeshire and Peterborough All Casualties







- Promoting Community Speedwatch
- Toolkit for communities (early Summer)



- Engage and share campaign materials
- Promote RideFree
- Targeting risky behaviours
- Link community groups with the partnership



- Support Local Highway Improvements for safety

...in Fenland



**Matt Staton**

Road Safety Partnership Delivery Manager

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Agenda Item No:	<b>6</b>	
Committee:	<b>Overview and Scrutiny</b>	
Date:	<b>8th February 2021</b>	
Report Title:	<b>Fenland Community Safety Partnership Inc. CCTV Services</b>	

## 1 Purpose / Summary

The purpose of this report is to set out how the Fenland Community Safety Partnership (referred to as partnership) identifies priorities for Fenland. The report also details an up to date performance picture for 2020/21 and includes the performance report relating to CCTV services for 2020.

### Key issues

- The Fenland Community Safety Partnership develops projects from chosen themes over the financial year; these themes have previously been determined from quarterly strategic assessments. However, in 2019 the Office of the Police and Crime Commissioner (OPCC) requested as part of the funding given to the Council that the partnership adopts a new approach to determining its work strands. There was a reduction in funding from the OPCC, however, it was agreed this new approach would see a 2 year funding cycle rather than 1 year. The current funding cycle ends this financial year.
- The partnership through the funding agreement also became the County lead on Homelessness Prevention through its Trailblazer project, providing a pathway for vulnerable and/or socially excluded people into housing.
- For 2020/21 the priorities remained aligned to the OPCC Police & Crime Plan and as part of the new agreement the partnership work themes will support the prevention work of County wide delivery boards.
- Priorities
  - **Priority 1: Offending**  
Offending linked to period poverty - shoplifting for day to day essentials.
  - **Priority 2: Victims**  
Domestic Abuse – Increased awareness of what DA is, support networks and reporting options.  
Hate Crime – Improving community confidence  
Loan Sharks – Community awareness and confidence to report
  - **Priority 3: Communities**  
Substance Abuse – Anti-social behaviour linked to street drinking. Drug related harm.  
Cyber Crime - raising awareness of cybercrime, how to prevent and how to report.

- **County Delivery Boards**

- Mental Health
- Domestic Abuse & Sexual Violence
- Cambridgeshire Criminal Justice Board Offender Sub-Group
- Road Safety
- Child Exploitation, Gang Activity and County Lines
- Prevent
- Drug & Alcohol misuse
- Youth Justice
- Organised Crime & Modern-Day Slavery

- **Performance Monitoring**

- The partnership continues to performance manage its activity through an action plan. The priority headings of the action plan are linked to the Police & Crime Commissioners Plan and focuses on Communities, Victims and Offenders. The partnership believes these require a long-term strategy to ensure improvements are sustainable in the long term.
- The action plan also reflects the work completed by the Trailblazer project and Domestic Homicide Review recommendations
- The CCTV service has maintained its 24/7 delivery requirement during 2020 ensuring key targets have been met and maintained.

## **2 Recommendations**

- That this report is considered, and the following is noted;
  - The current performance of the partnership for 2020/21
  - The CCTV performance report for 2020.

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	N/A
<b>Portfolio Holder(s)</b>	Cllr Andrew Lynn - Portfolio Holder for Licensing and Community Safety
<b>Report Originator(s)</b>	Alan Boughen – Community Safety Officer Fenland CSP <a href="mailto:aboughen@fenland.gov.uk">aboughen@fenland.gov.uk</a> 01354 602102 Aarron Locks – CCTV Shared Services Manager <a href="mailto:alocks@fenland.gov.uk">alocks@fenland.gov.uk</a> 07894 913503
<b>Contact Officer(s)</b>	Carol Pilson – Corporate Director <a href="mailto:cpilson@fenland.gov.uk">cpilson@fenland.gov.uk</a> 01354 622360 Dan Horn – Head of Housing & Community Support <a href="mailto:dhorn@fenland.gov.uk">dhorn@fenland.gov.uk</a> 01354 622470 Aarron Locks – CCTV Shared Services Manager <a href="mailto:alocks@fenland.gov.uk">alocks@fenland.gov.uk</a> 07894 913503 Alan Boughen – Community Safety Officer Fenland CSP <a href="mailto:aboughen@fenland.gov.uk">aboughen@fenland.gov.uk</a> 01354 602102
<b>Background Paper(s)</b>	Appendix A - FCSP Action plan 2020/21 Appendix B - CCTV performance report 2020

### **3 Background / introduction**

- 3.1 The Fenland Community Safety Partnership (partnership) is a statutory partnership that has been meeting regularly since 1998. Meetings are held quarterly every January, April, July and October.
- 3.2 Statutory partners include;
- Fenland District Council (FDC)
  - Cambridgeshire Constabulary
  - Office of the Police & Crime Commissioner (OPCC)
  - Cambridgeshire County Council (CCC)
  - Cambridgeshire Fire and Rescue Service
  - Cambridgeshire Clinical Commissioning Group
  - BeNCH (Probation Service)
- 3.3 Non-statutory partners include;
- Drug and Alcohol services
  - Clarion Housing
  - Voluntary Services
- 3.4 The Partnership meets to set the strategic direction in relation to community safety issues. Each time the partnership meets, the chosen priorities are reviewed, and performance is recorded and assessed in detail through the partnership action plan.
- 3.5 For the 2 year funding cycle 19/20 and 20/21 the partnership has determined its priority work themes through the strategic steer and recommendations of the Countywide Delivery Boards which will drive Fenland related place based preventative work which is also closely aligned to the Police & Crime Plan of the OPCC.
- 3.6 The OPCC suggested the partnership adopted this new approach in a way that allowed the partnership to Understand, Plan, Do and Respond over the 2 year funding cycle.
- 3.7 During the Understand, Plan and Do phases the partnership has continued to deliver work linked to the themes identified in the previous commissioned strategic assessments.
- 3.8 The partnership has had updates from the Drug & Alcohol Misuse Board, Organised Crime & Modern Day Slavery Board, Prevent Board and Child Exploitation/Gangs/County Lines Board during 2019/20 and to date during 2020/21 updates have been provided by the Cambridgeshire Criminal Justice Board, Road Safety Board and the Domestic Abuse & Sexual Violence Board.
- 3.9 Activity related to Fenland place based preventative work will be recorded within the action plan for 2020/21.

- 3.10 The impact of the COVID-19 pandemic has impeded the planned delivery of proposed activity. However, the use of technology has allowed the partnership to continue to deliver an effective service to the community of Fenland.
- 3.11 The partnership has continued to evolve whilst adopting the approach of delivering place based preventative work on behalf of the county delivery boards.
- 3.12 The challenge for the partnership and delivery boards has been to develop a process that will ensure the partnership can deliver preventative place-based work which is focused on evidenced based issues. Issues which have a significant community impact across Fenland whilst reflecting the police and crime plan priorities as set out by the OPCC who has provided the funding for the partnership.
- 3.13 The partnership has been the County lead for Homelessness Prevention through its Trailblazer project. The focus being to identify pathways for vulnerable and/or socially excluded people into housing. Sharing best practise and success with other Cambridgeshire local authorities.

#### **4 Performance updates for 2020/21**

- 4.1 Below are the performance highlights for 2020/21;
- 4.2 Although the action plan is divided into three headings it is recognised that most activities will impact across multiple thematic areas if not all 3.
- 4.3 The public health pandemic has had an adverse impact upon what the partnership had been planning to deliver during this review period.
- 4.4 Cybercrime and Scams
  - Community Engagement
    - In partnership with Cambridgeshire Constabulary and Cambridgeshire and Peterborough Against Scams Partnership (CAPASP) and with help of the Communications Team from Fenland District Council, completed a virtual community engagement event.
    - Questions were sought from the community which were then answered by the panel of experts which included the Fraud and Cybercrime Security Officer from Cambridgeshire Constabulary and the lead officer from CAPASP.
    - The Q&A session was recorded and subsequently edited for publication.
    - It was published on the 7<sup>th</sup> September 2020 on the Fenland Council You Tube Channel
    - The link for the video was circulated by the partnership with encouragement for others to circulate wider.
    - The event remains available on the Fenland Council You Tube Channel
    - After 4 months the video has been viewed 180 times

- Following the success of this event and at the request of the Fraud and Cybercrime Security Officer another event was recorded and published about family & online safety
- This was very relevant as with lockdown and the return to schools and universities there was a significant increase in reliance and use of the internet.
- This event has been viewed 70 times in the first 4 months
- Workforce Development
  - Supported by Cambridgeshire Constabulary and CAPASP a Cybercrime and Scams training session was delivered.
  - The session was designed to improve knowledge of scams and cybercrime, prevention advice and reporting options.
  - Improving the scam/cybercrime knowledge of those who have closer contact with vulnerable groups
  - The event was delivered using video conferencing on 27<sup>th</sup> October 2020
  - 33 frontline professionals from organisations across Fenland attended the session.

#### 4.5 Domestic Abuse

- Community Engagement
  - Working with partners from Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership and Refuge a community engagement session was devised.
  - Questions were sought from the community in addition to the need to cover Coercive & Control
  - Working with the FDC Communications Team the Q&A session was recorded and edited.
  - It was published and circulated wider on 10<sup>th</sup> November 2020
  - There have been 165 views within the first 2 months of it being published
  - Positive feedback was received from OPCC who circulated the video to their staff
- Workforce Development
  - In partnership with Cambridgeshire and Peterborough Domestic Abuse and Sexual Violence Partnership and Refuge, a workforce development session was devised.
  - The session was to be delivered to frontline professionals to develop their understanding of domestic abuse, coercive and controlling behaviour, reporting options and support networks
  - Because of the need to comply with social distancing this session was again delivered using video conferencing
  - It was delivered on 24<sup>th</sup> November 2020 and attended by 24 people.

- Domestic Homicide Reviews
  - The partnership is responsible for ensuring Domestic Homicide Reviews (DHR) are conducted in line with legislative requirements
  - One DHR relating to an incident in December 2018 is currently with the Home Office for their quality assurance
  - Recommendations from this DHR have been reflected in an action plan and progressed whilst the review goes through the QA process
  - A suicide referral was made in March 2020 and following initial assessment of the circumstances and further background research it was determined a DHR was not necessary.
  - In December 2020 a second suicide referral was received and, on this occasion, the DHR process was initiated.

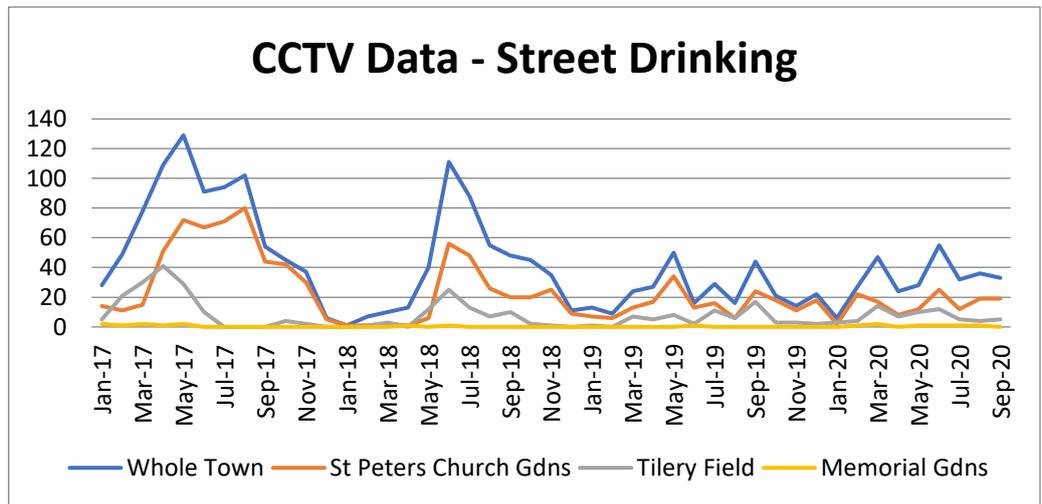
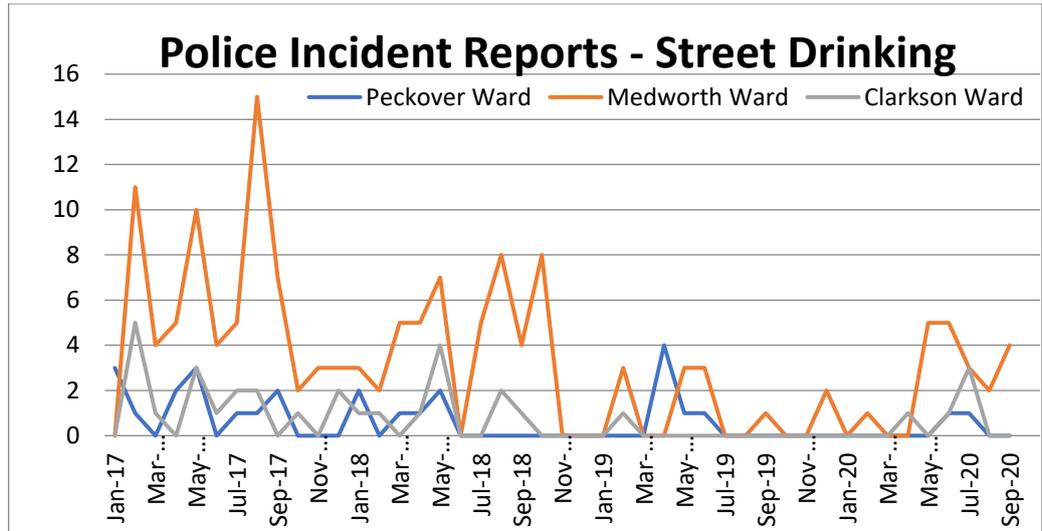
#### 4.6 Essentials by Sue

- Essentials by Sue is a project to protect the dignity and comfort of young people and reduce crime in Fenland
  - The scheme was primarily aimed at the secondary school age group and the four district academies were key to the scheme's success
  - 10 other publicly accessible locations operated as donation centres
  - The COVID pandemic has had a significant impact upon the operations of the donation centres
  - The four academies have continued to operate and provide services during lockdown and have become very much self-sufficient.
  - The Government introduced 'Period product scheme for schools and colleges' during 2020
  - Primary Schools are aware of the scheme and items can be accessed through the 4 Academies or the new government scheme.

#### 4.7 Substance Abuse

- Drug related deaths
  - The drug and alcohol misuse board identified an above average number of drug related deaths had occurred in Wisbech
  - A deep dive determined there wasn't anything unique or of concern when comparing the Wisbech deaths to those in other areas
  - The board requested the partnership to coordinate a workforce development session on 'drug related harm'

- The delivery of the session was delayed due to the pandemic and eventually delivered on 1<sup>st</sup> October 2020.
  - It was delivered in partnership with the County Council substance abuse team and Change Grow Live
  - Delivered to 20 plus attendees via video conferencing
  - Feedback from the misuse board - *There was really good conversation going on throughout the session and I think the virtual approach taken helped with that. CGL would be happy to deliver a follow up session if needed in the future.*
- Street Drinking and Associated ASB – Wisbech
    - The alcohol related Public Spaces Protection Orders (PSPO) for Wisbech were subject of a review in 2020 as required by law
    - There were 3 options available; Discharge, Extend or Amend the PSPO
    - Following appropriate consultation as required within the legislation the current PSPO was extended for a further 3 years period.
    - The Licensing Team and Community Safety Team combined their action plans to create one over-arching plan for Wisbech.
    - Street Drinking partnership meetings are now held immediately following the Relevant Authority Officers meeting to ensure effective use of time and resources.
    - There continues to be a low number of community reports to police and partnership performance data indicates the continued improved situation following the introduction of the PSPO.
    - It is recognised the lockdowns, social distancing and accommodating homeless people during the pandemic has had a positive influence.
    - The pandemic has also had an adverse impact upon the ability of support services to provide substance abuse ‘outreach’ activities.
    - Performance charts which cover the 3 year period of PSPO 2017-20
    - The period of the newly extended PSPO is being captured in new charts and currently contain 3 months of data.
    - CCTV figures continue to be below 50 with November and December 2020 recording 20 or less
    - Police incident data indicates no more than 2 recorded incidents in October, November or December 2020.



#### 4.8 Hate Crime

- Community Confidence
  - Partnership objective is to see an increase in community confidence to report Hate Crime
  - There has been an increase in police recorded hate crime each year since 2018/19

<b>Period</b>	<b>2019/20 (18/19)</b>	<b>2020/21</b>	<b>Difference 19/20 v 20/21</b>
April to June	20 (13)	34	+14
July to Sept	37 (20)	47	+10
Oct to Dec	20 (09)	31	+11
Jan to March	17 (16)		

- With support from Fenland District Councils Diversity Manager and Cambridgeshire Constabulary's Hate Crime coordinator a community engagement event was released as part of the National Hate Crime Awareness Week in October 2020.
- The released video has been viewed 95 times in the first 3 months of availability.

#### 4.9 Loan Sharks

- Awareness Project
  - The partnership has been successful in a funding bid to the Illegal Money Lending Team
  - Project delivery is being planned for late spring and summer 2021.

For full information on current Partnership projects please see the 2020/21 action plan at Appendix A.

Videos mentioned above - <https://www.youtube.com/user/FenlandCouncil>

## 5 You Said - We Did

5.1 Please see the below table detailing the 'you said, we did' approach from the previous Overview and Scrutiny meeting in 2020.

You Said	We Did
<p>Would like to see more engagement with the rural communities by the CSP</p>	<p>It was planned for the Safety Partnership to conduct one rural engagement event every 3 months. An equal split between March rural which includes Whittlesey and Chatteris areas and Wisbech rural areas.</p> <p>Locations for the event were required to be available free of charge and expected to have reasonably high footfall.</p> <p>However, disappointingly, the COVID-19 pandemic has meant that all public face to face engagement has been cancelled.</p> <p>The partnership has continued to deliver community safety using Fenland Council's You Tube channel. Topics covered include, Hate Crime, Domestic Abuse, Cybercrime and scams.</p> <p><a href="https://www.youtube.com/user/FenlandCouncil">https://www.youtube.com/user/FenlandCouncil</a></p>
<p>Loan Shark workforce development and community awareness.</p>	<p>The partnership has supported the Illegal Money Lending Team (IMLT) and assisted with some local workforce development sessions and preventative messaging within the community.</p> <p>The partnership has made a successful funding application to ILMT to deliver an educational and awareness event in the spring/summer of 2021.</p>
<p>Raise awareness amongst primary schools of the Essentials by Sue campaign and how primary schools can access supplies if necessary.</p>	<p>Primary schools are aware of the EBS project coordinated through the 4 Academies.</p> <p>Central government have also introduced a scheme which provides free access to sanitary products.</p> <p><a href="#">Period product scheme for schools and colleges in England - GOV.UK</a></p> <p>This link has also been circulated.</p>

<p>Improve communication between FCSP and Fenland Health &amp; Wellbeing Board</p>	<p>In terms of links to agreed priorities, clearly the priority of working together to tackle issues relating to the COVID pandemic has seen close joined up action. A key part of recovery from the pandemic will be to see how new relations and on the ground actions that have developed to respond to the emergency which cut across Community resilience / Health / safer and Stronger Communities can be built on.</p>
<p>Street Drinking really reducing in Wisbech?</p>	<p>Data from police and CCTV would indicate the occurrence of street drinking related anti-social behaviour has reduced since the introduction of the PSPO's in 2017.</p> <p>The problem doesn't attract as much negative community feedback as it has in the past, which is a good indicator.</p> <p>It is recognised the current COVID pandemic and subsequent provision of accommodation to vulnerable groups may have had further positive impact. The situation will be monitored as restrictions are eased.</p>
<p>Improvement of opportunity to submit online criminal intelligence to police</p>	<p>The Constabulary has reviewed and made slight alterations to the online reporting tool available on the force website.</p> <p>The teams continue to repeat the need for the public to report crimes / intelligence and concerns to the Police and highlight all available ways this can be undertaken including the option of the online portal.</p> <p><a href="#">Start A Live Chat</a></p> <p><a href="#">Report</a></p>
<p>Little Book of Big Scams availability. Circulate to members.</p>	<p>Completed as part of the actions list from the 2020 O&amp;S meeting.</p> <p>The main page of Cambridgeshire &amp; Peterborough Against Scams Partnership is at this link.</p> <p><a href="#">Against Scams Partnership - Cambridgeshire County Council</a></p> <p>All resources can be found at the bottom of this page.</p>

	<p>Little Book of Big Scams <a href="#">LBoBS 4th Edition</a></p> <p>Little Book of Cyber Scams <a href="#">LBoCyberscams</a></p> <p>Little Book of Phone Scams <a href="#">LBoPhoneScams</a></p>
<p>Police reports to parish councils do not contain specific details about rural crime trends.</p>	<p>Each of the Neighbourhood Police Teams now provides a monthly Police briefing to local councillors online via “Teams”.</p> <p>The Chair or Mayor of each council is invited and once the Police have provided an overview of their activity in the area over the last month each council can ask questions and raise any concerns that they may have.</p> <p>Each team presents slightly differently based on the feedback / concerns of their respective councils.</p> <p>The Wisbech team provides a power point presentation detailing specific crimes in the area’s and crime trends of concern.</p> <p>The March team provides details around crimes recorded in council areas and how these compares to last month’s figures.</p> <p>Crime figures for each area are also available via the <a href="#">Police.uk</a> website</p>
<p>Concerns about parking outside schools</p>	<p>Each school in the area continues to receive patrols from local PCSO’s on a rotational basis. If a school highlights a specific concern, then they may receive a patrol ahead of their allocated day however this will be dependent on other operational demand’s.</p> <p>Unfortunately, the teams do not have the capability to be at every school on every day.</p>

<p>Questions linked to Road Safety.</p> <p>Enquiries about engagement with those under the legal age to drive but old enough soon to be road users and a general community concern relating to speeding.</p>	<p>The County Road Safety Partnership has recently commissioned a new road safety strategy titled 'Vision Zero'</p> <p>The newly appointed Road Safety Partnership Delivery Manager, Matt Staton, has agreed to attend the 2021 O&amp;S Meeting to talk about the new strategy.</p> <p>The strategy is available for download at this link.</p> <p><a href="https://www.cambridgeshire-pcc.gov.uk/accessing-information/cambridgeshire-and-peterborough-vision-zero-partnership/">https://www.cambridgeshire-pcc.gov.uk/accessing-information/cambridgeshire-and-peterborough-vision-zero-partnership/</a></p>
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## 6 Coronavirus Pandemic

- Community COVID-19 Hub
  - Fenland community COVID-19 Hub successfully launched.
  - Since its introduction on the 25<sup>th</sup> March, there has been over 2098 requests for service.
  - Signposting has been given to services available such as provision of food items, running of errands, medical support and social chat to reduce isolation.
  - Access to hub services has continued to be available throughout the pandemic.
  - The demand during the second national lockdown increased to its highest level since the first national lockdown with up to 41 requests for support in one week.

## 7 2019/20 Priority themes

- 7.1 The FCSP will continue to support the Police Crime & Commissioner Crime Plan and emerging agendas such as “ Think Communities” which looks at how the public sector system can work collaboratively as “one team” to build capacity and resilience in our communities to support helping themselves and nipping issues in the bud before they escalate in needing higher cost statutory services

## 8 CCTV performance report for 2020

- 8.1 At the Overview and Scrutiny panel meeting on the 2nd June 2014 an update relating to CCTV services was requested alongside the Fenland Community Safety Partnership performance update.
- 8.2 Quarterly CCTV stakeholder meetings and third-party visits to the control room have not taken place due to the COVID-19 pandemic and social distancing requirements.

- 8.3 Members will be aware that the Council commenced a phased implementation to a shared service with Peterborough in April 19 by sharing a CCTV manager who then worked to deliver a single control centre for both areas in a new state of the art facility which was formally opened in February 2020.
- 8.4 The CCTV shared service has maintained its 100% service function across a 24/7 period – the CCTV service is the only Council service that is delivered across 24 hours a day, 365 days a year, and even with the pressures of the COVID-19 pandemic, has been able to maintain this vital service delivery for both councils with no loss of service to date.
- 8.5 Since April 2020, the CCTV service has been able to respond to 876 incidents across Fenlands four market towns including incidents relating to criminal damage, violent crime, illegal drug use, possession of weapons and theft.
- 8.6 As a result, CCTV intervention and support has led to 70 arrests being made by Cambridgeshire Police. This highlights the work CCTV services do to support the Council and partners in responding to crime and disorder and helping to make our communities safer and reduce the fear of crime.
- 8.7 The CCTV service also continues to be proactive in delivering services that help reduce crime and disorder and anti-social behaviour by delivering regular camera patrols of Fenland’s four market towns and other key locations. Since April 2020 the CCTV team have delivered 4,859 patrols. All patrols are conducted across the 24/7 period ensuring that no matter what time of day and night, our local communities are being protected and that any issues or concerns are being identified as early as possible.
- 8.8 The CCTV service also provides the Council’s ‘out of hours’ telephone contact service for homelessness, stray and lost dogs, cleansing incidents, dangerous buildings and structures, environmental complaints, to name but a few areas. Since April 2020, the CCTV service has responded to over 581 calls for services from our telephone contact service, including supporting our local community with COVID-19 advice and signposting for support where identified as vulnerable or shielding.
- 8.9 The CCTV service continues to operate under its business continuity plan, which has been in operation since mid-March, to ensure CCTV delivered services are protected as much as possible during the COVID-19 pandemic going forward.
- 8.10 Alongside COVID business continuity the focus for the next 12 months for CCTV will be to build on the circa 50k per annum savings secured from the shared service implementation through sourcing new commercialisation opportunities.
- 8.11 For full information on CCTV performance relating to 1st January to 31 December 2020 please see the CCTV performance report at Appendix B.

## **9 Effect on corporate objectives**

- 9.1 The work of the Fenland Community Safety Partnership contributes to the Environment corporate priority and demonstrates an excellent partnership ethos for the Quality Organisation priority

## **10 Community impact**

- 10.1 The broad work of the Fenland Community Safety Partnership has an impact within Fenland communities through reducing crime & anti-social behaviour, reducing the fear of crime, improved public perceptions and building community cohesion. All these outcomes contribute to making Fenland safer and stronger.



**FENLAND**  
Community Safety  
Partnership

**Strategic Themes 2018 – 2020/21**

Supporting Victims

Reducing Offending

Support Communities

**The Community Safety Partnership plan** – Is developed to identify and tackle behaviours, locations and trends which have a detrimental effect on the quality of life for Fenland residents the plan is designed to react to new emerging issues and address long term problems

**What are you trying to achieve?**

**How will that goal be reached?**

**How will you demonstrate success?**

**ACTION PLAN PERFORMANCE**

**Key**

	<b>Progressing well and on target: minimum risk of failure</b>
	<b>Requires intervention to ensure target is met: small-medium risk</b>
	<b>Needs urgent intervention to ensure project progresses: medium-high risk</b>

Supporting victims															
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG								
<b>Domestic Abuse</b>  <i>This work stream sits across all priority areas of Victim, Offender and Communities.</i>	Improve awareness of Domestic Abuse amongst front line professionals, volunteers and community groups.	Increased awareness of signs & symptoms of domestic abuse by those who have regular and frequent contact with community members.  Increased knowledge of support networks and reporting options to support those who are suspected at risk of DA or are identified victims of DA.	Annual workforce development session.  Community awareness raising through engagement and social media.			<p><u>Update for 17/07/2020</u>            A workforce development session is planned for November 2020 and this will also include relevant recommendations from the most current DHR. The Covid19 crisis does mean the previous format of delivering development sessions may not be feasible due to social distancing requirements. However, IT options are being trialled and if everything works okay video conferencing facilities will be used.</p> <p><u>Update for 22/10/2020</u>            Workforce development set for 24<sup>th</sup> November and will be hosted using TEAMs. DASV and Refuge have again agreed to support this and they will cover recommendations from the most recent DHR.</p> <p>Another recommendation from the same DHR has seen a support list circulated amongst frontline professionals. The document provides details of agencies who operate in or cover Fenland and can help and support victims.</p>  <p>DASV Support            Fenland July 2020.docx</p> <p>Details have also been circulated to partners through both the CSP and PSG about the DA Disclosure Scheme.</p> <p><u>Update for 28/01/2021</u>            Community Engagement and Workforce Development sessions held on 10<sup>th</sup> November and 24<sup>th</sup> November 2020 respectively. The county DASV Partnership &amp; Refuge supported both events. The community engagement session has had 150 views in the first 6 weeks. The workforce session was attended by 24 people. Both these sessions were conducted during the time of the National Domestic Violence Awareness campaign which was also supported by social media messaging.</p>									
<b>Hate Crime</b>	Diverse Community Forum (DCF) to review Hate Crime reporting process within Fenland	Improved community awareness & confidence to report Hate Crime	Increase reported Hate Crime compared to 16/17  Through DCF review current 3 <sup>rd</sup> party reporting process. Taking account of national, local and online developments to rejuvenate and promote scheme in Fenland.	April-June July-Sept Oct-Dec Jan-Mar  Feb 2017 – Review concluded  June 2018 – New 3 <sup>rd</sup> party reporting scheme adopted and promoted.	D Bailey / DCF  Awareness Campaign supported by R.Cooke	<p><u>Update for 09/11/17</u>            Hate Crime Recording - tbc</p> <p>3rd Party Reporting – This will be an agenda item for the Diverse Communities Forum meeting in December 2017.</p> <p>Hate Crime Awareness Week - Supported by the partnership through a number of Social Media posts through the FCSP Twitter feed and the Social Media feeds of FDC. Supported an engagement/Hate Crime Awareness event in partnership with the police at the Rosmini Centre, Wisbech on Wednesday 18/10/17.</p> <p><u>Update for 25/01/2018</u>            Hate Crime Recording</p> <table border="1"> <thead> <tr> <th>Period</th> <th>2016/17</th> <th>2017/18</th> <th>Difference</th> </tr> </thead> <tbody> <tr> <td>April to June</td> <td>10</td> <td>15</td> <td>+5</td> </tr> </tbody> </table>	Period	2016/17	2017/18	Difference	April to June	10	15	+5	
Period	2016/17	2017/18	Difference												
April to June	10	15	+5												

Awareness Campaigns supported by Comm Safety Team

14<sup>th</sup> to 20<sup>th</sup> October 2017 – Stop The Hate UK

July to Sept	17	17	=
Oct to Dec	20	18	-2

For the period Oct to Dec 2017 33% of recorded hate crime were classified as prosecution possible, compared to 15% for same period 2016.

At the December DCF meeting it was agreed the third party reporting scheme needed rejuvenating and this was scheduled for the spring of 2018. At the February 2018 meeting further discussion is to be held to plan for the rejuvenation launch.

Update 26/04/2018

Conversations have been ongoing since February with reporting centres as to how they can be assisted/ supported to see how they can be most effective in a time of limited/ reducing resources and with no financial support to directly undertake this work. Alternative working methods are being discussed and an update will be given in the next report update.

Hate Crime Recording

Period	2016/17	2017/18	Difference
April to June	10	15	+5
July to Sept	17	17	=
Oct to Dec	20	18	-2
Jann to March	20	7*	

\*March 17/18 data not yet available

Contact points have promoted the opportunity for people to report hate crimes directly to them, reporting centres and or the police. As well as challenging prejudices and preconceptions presented to them about Eastern Europeans with facts and utilising stereotyping and myth busting leaflets. This has resulted in at least one crime that with hitherto been unreported being received and investigated. It is highly likely that in this case the victim will be rehomed by a social housing association in light of evidence provided to extract them from the situation they currently face. This will provided a better quality of life for them.

The ongoing twitter promotional programme is ongoing.

The Community Survey now contains a question asking whether participants have been affected by Hate Crime.

Update for 26/07/18

David Bailey has written to existing reporting centres and those in the community who accept or signpost people to report Hate Crime across Fenland. As well as all Town and Parish Councils explaining to them what Hate Crime is, its impact in the community and asking if they'd like to continue to be a reporting centre and for those who are not the opportunity to "sign up".

I've also offered new/ refresher training to all who want to engage at a time to suit them. Options, mornings, afternoons, evenings and on weekends.

Update for 01/11/2018

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2017/18	2018/19	Difference
April to June	15	13	-2
July to Sept	17		
Oct to Dec	18		
Jann to March	14		

David Bailey is working on developing a list of remaining 3<sup>rd</sup> party reporting centres and determining the number of referrals through these centres in both 2017 & 2018

Update for 31/01/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Difference</b>
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14		

The rejuvenation of the 3<sup>rd</sup> party reporting process has been put on hold. The police have requested the County Council take over the scheme and this currently sits with Rob Hill. Following a conversation with Rob it was felt appropriate to postpone what we're doing to ensure there was no confusion having too much change over a short period.

Update for 25/04/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2017/18</b>	<b>2018/19</b>	<b>Difference</b>
April to June	15	13	-2
July to Sept	17	20	+3
Oct to Dec	18	9	-9
Jan to March	14	11	-3

8 reports related to race, 2 sexuality related and 1 transgender.

There is countywide review of 3<sup>rd</sup> party hate crime reporting. Cambridgeshire Constabulary have indicated they will only support one 3<sup>rd</sup> party reporting location in each of the district/city council areas. Concerns have been shared with Rob Hill regarding this approach indicating one centre for Fenland isn't ideal, it is preferable for the police to choose the single location rather than the district council (DC) as it could negatively impact upon other work streams where the DC are partners and the 3<sup>rd</sup> party scheme is a police led scheme supported by the DC to increase victim confidence to report hate crime.

Work by David Bailey has identified blockages relating to the Hate Crime reporting mechanism by educational establishments. There has been communication between FDC's Chief Executive and the County Council Chief Executive and Director of Education in relation to this and the difficulties are being addressed.

Cambridgeshire Constabularies Tiff Lane has completed three Assembly presentations at TCA on the subject of Hate Crime. Inspector Lombardo is to deliver presentations to the Fenland Academies on the subject of ASB but will also include elements of Hate Crime.

Referral process within schools in relation to PREVENT has been shown to work following the referral of a TCA pupil and their subsequent adoption by the Prevent Team.

Update for 18/07/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

<b>Period</b>	<b>2018/19</b>	<b>2019/20</b>	<b>Difference</b>
April to June	13	20	+7
July to Sept	20		
Oct to Dec	9		
Jan to March	16		

Cambridgeshire County Council's Communities and Partnership Committee has unanimously allocated the following sites as independent reporting centres in Fenland:

- Fenland Hall, County Road, March, PE15 8NQ, and Rosmini Centre, 69A Queens Road, Wisbech, PE13 2PH

The idea is that in some cases police involvement may put people off reporting incidents of hate crime, a problem the government is bringing in changes to solve. In addition to using the preferred online reporting method through True Vision it is intended to reduce the anxiety of reporting Hate Crime if this can be done at non-police locations.

The fixed centre's to report hate crime will be part of a "hub and spoke approach" and complemented by "satellite locations". With more coordination and promotion being invested this time around. Further enhancements would be delivered as progress was made

Her Majesty's Inspectorate of Constabulary has warned there is a real possibility that Brexit will trigger a spike in hate crimes. So Cambridgeshire County Council's Communities and Partnership Committee are supporting this work with that in mind to ensure there are solutions in place.

Update for 31/10/2019

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2018/19	2019/20	Difference
April to June	13	20	+7
July to Sept	20	37	+17
Oct to Dec	9		
Jan to March	16		

All public accessible computers at Fenland District Council 'Service Centre' now have a 'tile link' which allows the direct reporting of Hate Crime by victims at a 3<sup>rd</sup> party location through the preferred option of True Vision.

Through engagement and social media supporting hate crime week W/C 16/10/2019

Update for 30/01/2020

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2018/19	2019/20	Difference
April to June	13	20	+7
July to Sept	20	37	+17
Oct to Dec	9	20	+11
Jan to March	16		

Cambridgeshire Constabulary has rejuvenated the 3<sup>rd</sup> party reporting scheme and the CSP projects officer is working with their Hate Crime lead to facilitate some training for the centre's that operate across Fenland.

The Constabularies Hate Crime lead attended the October CSP meeting and presented to the partnership about the work of the 3<sup>rd</sup> party centre's.

Update for 17/07/2020

Recorded crime figures as provided by Cambridgeshire Constabulary.

Period	2018/19	2019/20	Difference
April to June	13	20	+7
July to Sept	20	37	+17
Oct to Dec	9	20	+11
Jan to March	16	17	+1

In February & March 2020 there were 2 workforce development sessions on hate crime delivered by Cambridgeshire Constabulary's Tiff Lane to 38 front line professionals and volunteers who have direct contact with Fenland residents and can now support and signpost victims of hate crime in their communities.

Update for 22/10/2020

Period	2019/20 (18/19)	2020/21	Difference 19/20 v 20/21
April to June	20 (13)	34	+14
July to Sept	37 (20)	47	+10
Oct to Dec	20 (09)		
Jan to March	17 (16)		

Of the hate crimes recorded during the period July to September 2020, 66% of those happened in Wisbech. With 2 series of concern and subject of ongoing police investigation.

Hate Crime week is scheduled for w/c 11<sup>th</sup> October and the CSP will be supporting this week long programme in partnership with FDC and Cambs Police.

Update for 28/01/2021

The partnership held a Hate Crime Awareness Event on 08/10/2020 in partnership with David Bailey the FDC diversity & traveller manager and Tiff Lane the Action Against Hate coordinator from Cambridgeshire Constabulary.

The video was released as part of Fenland CSPs contribution towards the National Hate Crime Awareness week between the 10<sup>th</sup> - 17<sup>th</sup> October 2020.

By the end of 2020 the video was close to being viewed 100 times.

Period	2019/20 (18/19)	2020/21	Difference 19/20 v 20/21
April to June	20 (13)	34	+14
July to Sept	37 (20)	47	+10
Oct to Dec	20 (09)	31	+11
Jan to March	17 (16)		

65% of all recorded hate crime was from Wisbech policing sector. The same proportion as the previous 3-month period.

There are no patterns or linked victims/perpetrators. However, those recorded at Corporation Road (4) and Anglia Way (2) Wisbech are linked to educational establishments.

### Reducing Offending in Fenland

Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Re-Offending links to accommodation (Q1 18/19 Strategic Assessment)</b>							
	Task and finish group established to; <ul style="list-style-type: none"> <li>Implement local project based on Sue's Essential model</li> <li>Development of a business pack</li> <li>Provide training and guidance to</li> </ul>	Established task and finish group (multi agency)  Delivery of agreed partnership projects (Sue's Essentials)  Reduced shoplifting from the young female cohort	Sue's Essentials model implemented = yes/no  Reverse the current upward trend of shoplifting	December 2017 – Task and finish group to be established	Neighbourhood Inspector  FDC Community Safety	<u>Update for 09/11/17</u>  Within East Cambs it has been identified that young females have not been collecting Sue's Essentials from Foodbanks instead using their mothers to do so. It is felt this could be due to the nervousness/stigma of going into a Foodbank and the opening times are during the days/times when requiring the items are at school or college.  Due to recent Police restructure and change in personnel this project will be recommenced from late November onwards.	

	<p>local business on community resolution opportunities.</p> <ul style="list-style-type: none"> <li>Review and evaluate the local ShopWatch schemes.</li> </ul>		= yes/no		<p><u>Update 25/01/2018</u></p> <p>The police restructure, introduction of a new policing Inspector for Fenland and demand upon partnership agencies has meant there hasn't been the progression on this action as would have been liked.</p> <p>Recorded shoplifting offences remains at similar levels to 2016 with 14 more offences in 2017 through the period April to December.</p> <p>Consideration is being given to rolling out the Sue's Essentials scheme as in other Cambridgeshire districts.</p> <p><u>Update 26/04/18</u></p> <p>Meeting held between R.Cooke and East Cambs originator of 'Essentials by Sue' to understand how the scheme was introduced contribution of supplies, promotion and how those in need accessed the service.</p> <p>Some key points identified were</p> <ul style="list-style-type: none"> <li>Initial funding</li> <li>Management of financial contributions</li> <li>Methods to collect donated items</li> <li>Access to service</li> <li>Promotion</li> <li>Negative media articles</li> <li>Positive community feedback</li> </ul> <p><u>Update for 26/07/18</u></p> <p>Action plan has been developed with intention of project launch in October 2018. Work to complete includes sourcing operational material which will require small funding bid to CSP and continued engagement with key project delivery partners.</p> <p><u>Update for 01/11/2018</u></p> <p>Following the July Strategic Assessment findings relating to a higher proportion of females offenders in Fenland compared to the remainder of the County, the police are sponsoring research to understand in more details the nature of female offending in Fenland.</p> <p>Police recorded crime shows a reduction in recorded shoplifting offences between April and August 2018 when compared to the same period 2017.  Wisbech sector reduced by 21% (189 to 149)  March Sector (includes Chatteris and Whittlesey) reduced by 10% (77 to 69)</p> <p><u>Update 31/01/2019</u></p> <p>Supplies are being coordinated, Communication strategy being planned, partners briefed and involved for a launch by the end of March 2019.</p> <p><u>Update 25/04/2019</u></p> <p>Essentials by Sue Launch Update</p> <p>Promotional material is being sourced through FDC print room. Once available the scheme will be launched without delay. Donation points have been agreed in police stations, foodbanks, Young People March and academies. Other locations still being considered. Information about the scheme will be promoted through FDC communications.</p> <p><u>Update 18/07/2019</u></p>
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Elections and purdah considerations have caused further delay. However progress has been made and full roll-out planned to coincide with new school year as schools heavily involved and summer break likely to cause loss of momentum.

Work with colleges and academies are taking place prior to the summer break to finalise working arrangements with lead staff to ensure the project is introduced to students in September. This will include CSP projects Officer and Sue Loaker attending assemblies.

Cromwell Community College participated in a media promotion with Community Safety on the 03/07/2019, supported by FDC Comms Team and Sue Loaker. Once approved the media release will be used to promote essentials by sue to encourage donations to start to come in ready for distribution when the Autumn term commences.

Update for 31/10/2019

#### **Extended Delivery Partners**

Cambridgeshire libraries/Louise Aldridge requested a meeting to discuss the EBS project in Fenland. March and Wisbech libraries are now additional donation points. There has also been an offer for the libraries to be an access point toiletries for teens to during the school holidays, once staff have been introduced to the project in the future.

#### **Updated Donation Points**

- March police station Burrowmoor Road, March PE15 9RB
- March Library City Road, March PE15 9LT
- Fenland Hall, Customer Service Centre County Road march PW15 8NQ
- Chatteris Community Hub Furrowfields, Chatteris, PE16 6DY
- Whittlesey Community Hub 31 - 35 Market Street, Whittlesey, PE7 1BA
- Wisbech Police station Nene Parade, Wisbech PE13 3BT
- Wisbech Library 5 Ely Place, Wisbech PE13 1EU
- Radiology Dept, North Cambs Hospital The Park, Wisbech PE13 3AB
- Wisbech Customer Service Centre The Boathouse, Harbour Square, Wisbech PE13 3BH

Donations have been collected from all points, further publicity arranged to promote scheme and thank donators. Items donated have been sorted and given to all participating collection points.

#### **Flyers**

Flyer has been amended and distributed to appropriate locations.

#### **Project Promotion**

- Cambs Radio
- Fenland Citizen
- Twitter
- FDC Facebook
- What's Breaking
- Information Flyers and posters at all donation points

#### **Direct Work with Colleges and Academies**

Dates are being finalised for school promotional events with staff and students. Colleges and academies have suggested inviting students and staff to bring in one personal hygiene item to donate on this day to help boost donations and the resources each school will have to support their students in need. This will take place this November and December in:

- Sir Harry Smith Community College
- Cromwell Community College
- Neale Wade Academy
- Thomas Clarkson Academy

Update for 30/01/2020

All four academies have now fully adopted EBS and working towards becoming self-sufficient through management of their own donation and collection processes.

Cambs Libraries in Fenland have indicated a willingness to become collection centres to bridge the gap when the academies are on extended holiday breaks. This is being progressed by the CSP Projects Officer.

Donation points at the police stations, North Cambs Hospital and libraries have been most successful with good support from local Foodbanks.

Update for 17/07/2020

The EBS project has been successfully bedded into the four senior colleges and academies in Fenland Market Towns. Staff within these establishments are now running their own EBS schemes to meet the individual needs of their students. CSP are supporting by the delivery of donations on a quarterly basis. These locations also act as donation points for new sealed products and it is hoped in time they will become self-sufficient as are starting to manage the supplies for EBS on their own.

Thomas Clarkson Academy, Neale Wade Academy and Cromwell Community College and Sir Harry Smith Community College, have reported that their vulnerable young people benefit from being supported by the introduction of the Essentials By Sue project; bridging a gap in support for essential hygiene items for disadvantaged young people. Distribution and donation points are in place at the four senior Colleges and Academies in the District providing students discreet access to essential personal hygiene items from key members of staff.

The planned library development is currently on hold due to the Covid crisis, once libraries reopen this work can progress supported by Louise Aldridge who has expressed interest in Fenland Libraries' supporting EBS access during the school holidays.

Covid19 pandemic has had an impact on donating to the EBS project with the closure of schools and public buildings, this will resume with the lockdown easing and reopening of services.

Update for 22/10/2020

Academies and colleges report that Essentials By Sue continues to be used to support their students. Donations are being given within the school community and this is sustaining their projects at this time.

Some donation centres such as North Cambs hospital are not accepting donations due to COVID and other centres such as the customer service hubs are operating on a limited appointment only basis, seeing no donations for the last 6 months. The libraries and police stations have seen donations dramatically fall.

When the schools were closed during lockdown and the holidays some school staff took Essentials by Sue packs out to families where young people had been identified as in need. Other colleges shared their donations with their local food bank and churches to ensure that the donations could be accessed and were not sitting in a closed school where the items couldn't be accessed.

The schools are currently easing the students back into the school environment and making the Essentials by Sue project visible to new students to access whilst supporting existing students. Schools have EBS embedded now within their 'support offer' and is well supported by their staff.

Update for 28/01/2021

Academies and colleges report that Essentials by Sue continues to be used to support their students. Through donations from their school community they are mostly at a point of self-sustainability to fulfil the needs of their individual projects.

With the on-going COVID-19 pandemic, the development of academies and colleges becoming more self-reliant has enabled those projects to continue as donations from the community through the external donation points significantly reduced if not stopped all together.

During the last quarter academies and colleges have also reported some link-up with



						foodbanks. Families who use the Foodbank, can opt in to allow Foodbanks to share information with their linked schools, this has enabled their young people to receive support through Essentials by Sue in school.	
<b>Support safer and stronger communities</b>							
Priority	Action	Outcome	Target	Milestone	Lead Officer	Progress narrative / Risk	RAG
<b>Drug &amp; alcohol abuse and the community impact (Q3 18/19 Strategic Assessment)</b>						<p>CSP Meeting held on 31<sup>st</sup> January 2019 at which the Q3 strategic assessment was presented and discussed.</p> <p>Street drinking and associated ASB, the PSPO and resulting community concern in Wisbech was determined to be the most pressing aspect of substance abuse within Fenland.</p> <p>The recommendation relating to convening a professionals workshop to consider and develop a partnership approach to deal with Education, Diversion and Enforcement was considered appropriate.</p> <p>Consultation with and involving key community stakeholders was also considered to be relevant to understand what stakeholders feel are the specific issues, the impact and the solutions.</p>	
<b>Wisbech Street Drinking &amp; Associated ASB</b>	Deliver a partnership workshop to examine the street drinking situation within Wisbech using the O'SARA problem solving model.	Partnership action plan following the Prevention, Intervention, Enforcement model.	An agreed partnership action plan	Delivery of workshop.  Agreed partnership action plan.	Alan Boughen	<p><u>Update for 25/04/2019</u></p> <p>Workshop is being held 16<sup>th</sup> May 20-19 at the Boathouse, Wisbech. Key stakeholder partners have been identified and notified of the planned event. Partners are primarily from those services considered to be front line. Whether this is enforcement, diversion, education or victims.</p> <p><u>Update for 18/07/2019</u></p> <p>Workshop held on Monday 20<sup>th</sup> May. Those attending included representatives of FDC, Police, county Council, CGL, Ferry Project and Sun Network. A draft action plan has been developed which has been shared with those in attendance. Other than the need for some small changes the action plan reflected the outcome of the workshop. The next phase is to seek partnership commitment to deliver against the plan and develop a process to monitor and record inputs/outcomes.</p> <p><u>Update for 31/10/2019</u></p> <p>Partnership discussions were held on 12<sup>th</sup> September 2019 involving CGL, County Substance Abuse leads, FDC teams Licensing, StreetScene, Community Safety and Housing.</p> <p>Agreement in principle was found for a staged response to multiple breaches of the PSPO where education and diversion were the priorities before enforcement. This process requires reviewing by FDC legal team and has been requested. It was also agreed to try and re-kindle the joint partnership 'recovery walks' involving CGL and Central and Eastern European Homelessness Project (CEEHP) – Wisbech outreach workers. This is being progressed by CGL staff based at Wisbech and staff overseeing the CEEHP.</p>	

					<p>The CSP ISA has been circulated amongst partners involved in the work. All members felt there was a need for regular round the table discussion; the next will be during the 1st week of November. ECINs is to be used. Work is ongoing to bring this all together and recorded within an action plan.</p> <p><u>Update for 30/01/2020</u></p> <p>Third meeting of a partnership approach was held on 20/12/2019. These meetings are subject of minutes and actions. All meeting notes and actions are filed on the respective ECINs case. Next meeting scheduled for early February. Through use of information from street cleansing staff which includes details about alcohol litter deposits and ASB activities the group are identifying potential hot spot locations for patrol activity which is shared with all partners involved. Data from police, CCTV and CGL outreach work indicates a continued reduction in street drinking.</p> <p><u>Update for 17/07/2020</u></p> <p>The initial street drinking action plan has been combined with an action developed solely for tackling licensing issues and especially those related to off sales premises in Wisbech. This element of work was a critical part of the action plan and combing both plans will improve efficiency and effectiveness. Another change to improve effectiveness and efficiency is to hold the meeting of the Relevant Officers Group and the street drinking in tandem.</p> <p>Closed Action Plan</p>  <p>Street Drinking - Action Plan - Original</p> <p>Combined Action Plan</p>  <p>Combined Street Drinking Licensing AP</p> <p><u>Update for 22/10/2020</u></p> <p>At the meeting on the 18/08/2020 the joint action plan was agreed as appropriate and will be used as the basis for future meeting agenda.</p> <p><u>Update for 28/01/2021</u></p> <p>The alcohol related PSPO's for Wisbech have been extended for a further 3 years following the legally required review. The new Order is for a further 3 years until October 2023. Partnership meetings continue to provide a focus on street drinking and associated ASB. The COVID-19 pandemic has led to a reduction in the number of incidents being reported by the community and observed occurrences of street drinking by partners. This reduction is very likely to reflect the COVID-19 accommodation support provided to vulnerable people. The fewer street drinkers being observed and the need to comply with social distancing requirements has meant the delivery of some on the ground support services has significantly been reduced.</p>
	Delivery of the partnership agreed action plan.	Partnership agreement and commitment to deliver against the specific elements of the action.			The majority of this has been agreed, see above update, there remains some work ongoing associated to patrol capacity.

						<p><u>Update for 28/01/2021</u></p> <p>Regular partnership meeting is now aligned with the Relevant Officers Authority Group meeting. These meetings are attended regularly by CGL, FDC teams (housing, Streetscene, licensing.....), Police and County Council.</p>
		Development of a process to monitor and record input/output of partnership work.				<p><u>Update for 31/10/2019</u></p> <p>Partnership meeting on the 12<sup>th</sup> September agreed ECINs would be the appropriate recording system to use. Round the table meeting were felt to be beneficial and some of those present raised the Cambridge City 'street life' meeting as an example whereby all partners would share knowledge and information to facilitate an effective and efficient response.</p> <p>The frequency of the meetings would not be 'set in stone' but decided by the group at the closing of the current meeting. The first formal group meeting would be in the first week of November.</p> <p><u>Update for 17/07/2020</u></p> <p>The initial street drinking action plan has been combined with an action developed solely for tackling licensing issues and especially those related to off sales premises in Wisbech. This element of work was a critical part of the action plan and combining both plans will improve efficiency and effectiveness.</p> <p>Another change to improve effectiveness and efficiency is to hold the meeting of the Relevant Officers Group and the street drinking in tandem.</p> <p>COVID19 has had an impact upon all partners' capacity to focus on this issue. However, it has been noted there has been a reduction in alcohol related litter and the prominence of groups socially gathering.</p> <p><u>Update for 22/10/2020</u></p> <p>The first combined meeting of the RAO and street drinking group was held on the 18<sup>th</sup> August and the next is 13<sup>th</sup> October 2020.</p> <p>COVID is still having an impact upon the service delivery of some elements of the work due to social distancing.</p> <p>Educational leaflets have been circulated to partners for handing out to those who breach street drinking legislation. This is the first step of the agreed prevention, intervention, enforcement approach. This is monitored through ECINS.</p> <p><u>Update for 28/01/2021</u></p> <p>The combined RAO and street drinking action plan form the basis of a meeting agenda and outlines agreed participation.</p> <p></p> <p>Combined Street Drinking Licensing /</p>
<b><u>Drug Related Deaths</u></b>	Fenland was identified as having had more drug related deaths than the national average. Following more analysis of the problem there wasn't anything identified that indicated Fenland had unique problems contributing to the number of drug related deaths.	<p>Improved knowledge and understanding about drug related harm reduction for front line professionals who are likely to have contact with drug users.</p> <p>Reduction in drug related deaths in Fenland to levels lower than or at least the same as national average.</p>	Delivery of a workforce development session for frontline staff who work across Fenland.		Rosie Cooke	<p><u>Update 30/01/2020</u></p> <p>Provisional date set for 31<sup>st</sup> March 2020 at Fenland Hall. Arrangements continue to be made in partnership with Drug and Alcohol Team in the Public Health Joint Commissioning Unit &amp; CGL.</p> <p><u>Update 17/07/2020</u></p> <p>The pandemic resulted in the planned development session being postponed. Other options of delivery are being sought and it had been hoped for delivery prior to the July CSP meeting. Things haven't worked according to plan and the session has been delayed until September. It will be held using a video conferencing platform.</p>

	It has been recommended by the Drug & Alcohol Misuse Delivery Board that there is some work force development for front line professionals in relation to 'drug related – harm reduction'					<p><u>Update for 22/10/2020</u></p> <p>A workforce development session was held on 01/10/2020 and delivered in partnership with County Council Substance Abuse Team and CGL. 20 plus attendees. Further training has been offered in relation to the use of Naloxone which is to be considered by individual organisations. Positive feedback received from Joe Keegan who represented the County Delivery Group at a previous CSP meeting which resulted in this session being held. <i>'There was really good conversation going on throughout the session and I think the virtual approach taken actually helped with that. CGL would be happy to deliver a follow up session if needed in the future.'</i></p>
<b><u>Loan Shark</u></b>	Illegal Money Lending is under reported across Fenland despite Fenland having some identified areas of deprivation. On behalf of the CSP, FDC will lead a collaborative funding bid seeking sufficient funds to deliver a Loan Shark Awareness Campaign. Bid submission date is 31 <sup>st</sup> August latest.	Successful bid submitted on time		Bid submitted no later than Friday 28 <sup>th</sup> August 2020	Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>A bid was submitted in advance of the deadline date.</p> <p>The bid was successful albeit not at the ambitious level of funding we'd requested. The CSP were awarded £6000 with a request to focus on community education and working with schools.</p>
		Engage with proposed delivery partners in advance of being aware of the funding bid outcome.			Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>The outcome of the bid was quicker than expected and therefore once the outcome was known this aspect was put on hold as our proposed delivery programme was significantly trimmed.</p>
	Delivery of project to raise awareness amongst the wider Fenland community.  To work with primary schools to raise awareness amongst pupils and parents.	Development of a menu of suitable options to help promote 'Loan Sharks' across the Fenland Community.			Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <ul style="list-style-type: none"> <li>• Media campaign to include social media and media releases to local press through FDC Comms Team. Linking with partnership (police, education, councils, IMLT) media teams and town/parish councils to support message delivery.</li> <li>• IMLT provided leaflets and literature</li> <li>• Community Wide Awareness Campaign</li> <li>• Schools project</li> </ul>
		In consultation with IMLT deliver the most appropriate and effective fenland wide awareness campaign.			Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>In consultation with IMLT its been agreed the wider awareness campaign for Fenland can use IMLT approved messages displayed on/within Taxis and FDC refuse trucks.</p> <p>This is in addition to the more specific delivery in high areas of need through schools.</p>
	Identification of and liaison with schools to facilitate delivery and desired learning outcomes				Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>Wisbech is the most deprived area within Fenland followed by a ward in March. Using the highest percentage of School Pupil premium numbers, the following schools were identified as the most appropriate to work with for an awareness campaign. Orchards at</p>

						<p>Wisbech is in the most deprived ward, Ramnoth Rd at Wisbech and Burrowmoor Rd at March.</p> <p>Burrowmoor, Orchards and Ramnoth Road schools have agreed to participate, and we have dates confirmed for June/July 2021. Delivery will be either in person COVID allowing or virtual via the classroom smartboards.</p>	
		Identification of and liaison with an appropriate 'arts-based' group and other partners to help deliver the school based project.			Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>A Fenland arts-based group Blackfield Creative has been identified and approached to support the Loan Shark awareness raising project in schools. Work is underway to develop a delivery plan.</p>	
<b><u>Cybercrime &amp; Scams</u></b>	Delivery of COVID secure community crime & ASB prevention/awareness events to replace the engagement events which were held in the community	Delivery of filmed session which involves relevant partners and can be widely circulated amongst the Fenland Community.		Publication of the finished article which is accessible to the community and provides the opportunity for other partners to share wider.	Rosie Cooke	<p><u>Update for 22/10/2020</u></p> <p>The session was recorded on 3<sup>rd</sup> September with the help of Cambs Police and CAPASP and was published on 7<sup>th</sup> September. It is available to view on the Fenland Council You Tube Channel and the links available on the CSP webpage of the FDC website. In one month, it's had 130+ views.</p> <p>The above session went so well the police lead requested the opportunity to do a similar session for students going to Uni or college. This has been completed and to date had 40 views.</p> <p>Both sessions will be subject of periodic promotion through our social media channels.</p> <p><u>Cyber Crime &amp; Scams Training</u> On the 27<sup>th</sup> October 2020, The CSP coordinated a Cyber Crime &amp; Scams Training online training event in partnership with Cambridgeshire and Peterborough Against Scams Partnership and Cambridgeshire police. This was attended by 33 frontline professionals and shared links to further reporting and support.</p>	
<b><u>Community Volunteering</u></b>	To develop a web page on which community volunteer groups within Fenland can be listed and categorised. To be considered a 'one-stop shop' for those interested in volunteering.	A page which can provide group details and their contact details to facilitate and encourage community volunteers.	April 2021 CSP meeting		Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>New CSP Volunteering Webpage Development is underway compiling a directory of organisations that offer volunteering opportunities in the Fenland area. This will be assessible via a new CSP page on Fenland District Council. The categories likely to include:</p> <ul style="list-style-type: none"> <li>• Community Safety</li> <li>• Community Support</li> <li>• Community organisations</li> <li>• Children &amp; Youth</li> <li>• Environmental</li> <li>• Historical Interest</li> <li>• Road Safety</li> </ul>	
	Seeking opportunities for ex-offenders being released from custody to volunteer	Ex-offenders working within voluntary organisations across Fenland			Rosie Cooke	<p><u>Update for 28/01/2021</u></p> <p>When the full list of volunteering organisations has been developed and placed into appropriate categories, each organisation will be approached and asked if they would be prepared to accept ex-offender volunteers and these groups will then be passed to appropriate partners such as probation.</p>	

**Transition to Place Based System Leader CSP – County Delivery Board**

Priority	Action	Outcome	Target Date	Milestone	Lead Offcier	Progress Narrative / Risk	RAG
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Understand	Develop communication links with County Delivery Boards.	FCSP will understand and be able to articulate the nature of the issues specific to Fenland through communication with the respective delivery boards.				<p><u>Update for 18/07/2019</u></p> <ul style="list-style-type: none"> <li>Partnership Officer has emailed all chairs of the 9 Countywide Delivery Boards to introduce the partnership to the respective board and to commence communication regarding the process of identifying and understanding Fenland specific issues and how the CSP can support preventative activity.</li> <li>There is a scheduled CSP Officers meeting on 25/06/2019 being chaired by Rob Hill which will outline the proposals for working with the individual delivery boards.</li> <li>Following the meeting on the 25/06/2019 there is still no indication of how the CSP is to communicate/link with the respective county delivery groups to ensure the CSP can deliver the appropriate priority preventative pathways.</li> <li>The CSP has invited representatives from both Substance Abuse and Modern Day Slavery Delivery Groups to attend the October meeting and give a short presentation providing an insight to the issues local to Fenland and where the CSP can help preventative activity.</li> </ul> <p><u>Update 31/10/2019</u></p> <ul style="list-style-type: none"> <li>Members from 2 of the Delivery Boards have been invited to attend the meeting on the 31<sup>st</sup> October. Substance Abuse and Modern Day Slavery rep's have agreed to attend. If this approach is considered appropriate does the Partnership have any recommendations for the January meeting?</li> </ul> <p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>Invited to the January meeting are representatives of Child Criminal Exploitation and Prevent. Both Delivery Groups have agreed to send a representative.</li> </ul> <p><u>Update 30/04/2020</u></p> <ul style="list-style-type: none"> <li>Invites to the April meeting have been sent to CCJB Offending Group and Road Safety.</li> </ul> <p><u>Update 17/07/2020</u></p> <ul style="list-style-type: none"> <li>Following the cancellation of the April meeting the Road Safety Partnership have been invited to the July meeting and CCJB to the October meeting.</li> </ul> <p><u>Update 22/10/2020</u></p> <ul style="list-style-type: none"> <li>The Road Safety partnership presented at the July meeting, the CCJB and DASV groups are on the agenda for the October meeting.</li> </ul> <p><u>Update for 28/01/2021</u></p> <ul style="list-style-type: none"> <li>Representatives from the CCJB and DASV delivery boards presented at the October 2020 meeting. The new Road Safety Partnership manager has agreed to attend the April 2021 meeting.</li> </ul>	
Plan		FCSP having determined the Fenland priority issues and understanding the impact those issues have across Fenland will support/co-ordinate a place based preventative response.				<p><u>Update 30/01/2020</u></p> <p>Following presentations by representatives of both the Substance Abuse and OCG Delivery Boards there were some tasks which the CSP could assist with.</p> <ul style="list-style-type: none"> <li>OCG Board – <ul style="list-style-type: none"> <li>Attendance at partnership continued development day at police HQ</li> <li>Awareness of OCG profile document and how it relates to Fenland when published in early 2020</li> </ul> </li> <li>Substance Abuse – <ul style="list-style-type: none"> <li>Coordinate –a frontline professional’s awareness event to help – Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer &amp; Stronger Communities)</li> </ul> </li> </ul>	

						<ul style="list-style-type: none"> <li>• Child Criminal Exploitation <ul style="list-style-type: none"> <li>○ Representative of the delivery group attended the January meeting and provided an update on the development of the delivery plan and how FCSP could support its delivery.</li> </ul> </li> <li>• PREVENT <ul style="list-style-type: none"> <li>○ Insp Jamie Rice completed a presentation on the delivery of prevent across the county. The PREVENT board will approach the CSP when there are bespoke actions the CSP can support.</li> </ul> </li> <li>• Road Safety Partnership <ul style="list-style-type: none"> <li>○ CSP have given a commitment to support workshops being devised to help develop the new model delivery plan.</li> <li>○ Request has been that there is consultation with elected members in respect of the delivery plan development. FCSP have proposed the O&amp;S Committee are consulted as they have raised Road Safety at the last 4 O&amp;S scrutiny panel meetings.</li> </ul> </li> <li>• CCJB <ul style="list-style-type: none"> <li>○ No request for support from this board.</li> </ul> </li> <li>• DASV <ul style="list-style-type: none"> <li>○ Continued partnership working to support delivery of the DASV action plan which will include awareness raising and workforce development.</li> </ul> </li> <li>•</li> </ul>
Do		FCSP will support/co-ordinate the implementation of an action plan to deliver the preventative work required across Fenland in partnership with appropriate partners and stakeholders				<p><u>Update 30/01/2020</u></p> <ul style="list-style-type: none"> <li>• OCG Board <ul style="list-style-type: none"> <li>○ FCSP officer has attended the staff development day organised by Cambridgeshire Constabulary in relation to Organised Crime</li> </ul> </li> <li>• Substance Abuse – <ul style="list-style-type: none"> <li>○ Coordinate –a frontline professional’s awareness event to help - Reducing Drug Related Deaths (DRD) in Fenland. To ensure that front line workers receive drug awareness training and have the relevant skills and confidence to discuss harm reduction techniques with users. (see above actions under Safer &amp; Stronger Communities)</li> <li>○ This session was delivered on 30<sup>th</sup> September by Change Grow Live on behalf of CCC. Delivered by Joe Keegan, Bex Poyser and Tony Firth</li> </ul> </li> <li>• Child Criminal Exploitation <ul style="list-style-type: none"> <li>○ CSP representative now attends the Exploitation Strategic Group meeting. The group delivery plan identified where the CSP can assist the delivery of the plan.</li> </ul> </li> <li>• Road Safety Partnership <ul style="list-style-type: none"> <li>○ Participation in a workshop event focused on one of the five delivery strands of the new action plan ‘people’</li> <li>○ Invite new partnership manager to O&amp;S panel meeting in February 2021</li> </ul> </li> <li>•</li> </ul>

Review		FCSP will review their activity and consult the appropriate delivery board and stakeholders to determine the positive and negative aspects of activity.					Update 22/10/2020

**Place Based System Leadership - pathway for vulnerable and/or socially excluded people into housing**

 CSP Transformation - Schedule 1.docx
  Trailblazer Project Summary 2017 - 2019

Priority	Action	Outcome	Target Date	Milestone	Lead Officer	Progress Narrative / Risk	RAG
<b>Develop protocols with partners across Cambridgeshire and Peterborough (in priority order)</b>							
	Housing mental health & substance misuse	Create clear pathways and develop countywide protocols. Improve joined up working and communication	20 <sup>th</sup> June		Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience. Currently collating all the information into a newsletter format. First Task and Finish Group will be held mid-September.</p> <p><u>Update for 31/10/2019</u></p> <p>Multi-agency event held on 20<sup>th</sup> June 2019 at Hunts DC. Over 80 people attended including several experts by experience.  <a href="https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/">https://cambridgeshireinsight.org.uk/housing/priority-themes/housing-need/homelessness-trailblazer/improving-pathways/</a></p> <p>The first Task and finish group was held on 18<sup>th</sup> Sept 2019. Findings and action plan to be available soon</p> <p><u>Update for 30/01/2020</u></p> <p>Task and Finish group met on 28<sup>th</sup> November 2019. Action plan available and can be shared if required. This pathway will link into the Criminal Justice Services pathway where possible as there is an intrinsic overlap. Pathways to be mapped in future. Possible protocol to be established.</p> <p><u>Update 13/05/20</u></p> <p>C19 issues have slowed progress however T&amp;F group is meeting virtually every 4 weeks. Draft versions of MH pathway mapped along with drug and alcohol pathway. TOR produced. Roadmap of whom to contact and when to hopefully be developed at next meeting.</p> <p><u>Update 29/06/20</u></p> <p>Discussions continue. There has only been one further meeting since the previous update. TOR completed. Pathway mapping discussions are continuing. Protocol</p>	

					<p>development discussion and action plan review at upcoming meetings.</p> <p><u>Update 6/10/20</u></p> <p>A MH protocol from Surrey has been identified as an excellent model to follow. Currently in process of collating information relevant to C&amp;P area so that scenarios within Surrey protocol can be adapted to our region/services. C&amp;P protocol will be far more complex due to ours having drug and alcohol misuse included (dual diagnosis'). Progress is going well. It is hoped that a draft version will be completed before the Trailblazer ends in Dec.</p> <p><u>Update 1/12/20</u></p> <p>Drug and Alcohol scenario-based info has now been added into draft document along with housing specific info. MH info is proving to be more problematic due to identifying the myriad of services and leads. Work on this protocol will continue beyond the end of the Trailblazer (which ends on Dec 23<sup>rd</sup> 2020) with Dan Pearce leading. Dan will be the Housing Options Team Leader at FDC from January 2021 following the retirement of Tracey Martin.</p>
	Housing & Health inc. hospital discharge protocol	Improve joint working and have clear pathways. Reduce delayed Transfer of care	September 2019	Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Initial contacts made. Provisionally booked Hunts DC civic suite for a multi-agency event on 4<sup>th</sup> September 2019.</p> <p><u>Update for 31/10/2019</u></p> <p>Initial contacts made. Have been liaising with Newcastle City Council Active inclusion team. They have shared their protocol and multi-agency practices. To organise a meeting with key people to move this forward.</p> <p><u>Update for 30/01/2020</u></p> <p>This work is currently on hold for now.</p> <p><u>Update 13/05/20</u></p> <p>Meetings were set up with Peterborough City Hospital Discharge Planning however C19 issues meant that these were subsequently postponed. Protocols received for Pboro and Camb City. Attempting to establish key contacts within each hospital so that discussions can take place on what is working and what isn't.</p> <p><u>Update 29/06/20</u></p> <p>Discussions have taken place with Peterborough City Hospital and Hinchingsbrooke Hospital discharge teams. Discussion required with Addenbrookes. Contact/duty to refer document potentially to be developed and embedded into discharge planning.</p> <p><u>Update 6/10/20</u></p> <p>The pandemic has had a major impact on this area of work. Contact to be made with hospitals again with a focus on duty to refer. Poster for staff areas has been developed along with a supporting document on the duty to refer with local details for staff.</p> <p><u>Update 1/12/20</u></p> <p>Housing leads across Cambs &amp; Pboro to take this work forward during 2021 and link it to</p>

					<p>Arc4 recommendations.</p> <p>Arc4 were commissioned to undertake a needs assessment of homelessness across Cambridgeshire and Peterborough with the aim of identifying barriers and opportunities to jointly tackle homelessness. The report can be viewed below along with it's appendices</p> <p>Report <a href="https://cambridgeshireinsight.org.uk/wp-content/uploads/2020/09/cambs-homeless-transformation-main-report-final-v2.docx">https://cambridgeshireinsight.org.uk/wp-content/uploads/2020/09/cambs-homeless-transformation-main-report-final-v2.docx</a></p> <p>Appendices <a href="https://cambridgeshireinsight.org.uk/wp-content/uploads/2020/09/camb-homeless-transformation-appendices-finalv2.docx">https://cambridgeshireinsight.org.uk/wp-content/uploads/2020/09/camb-homeless-transformation-appendices-finalv2.docx</a></p>
	Housing & Criminal Justice protocol – embed joint working	Improve joint working and have clear pathways	On-going	Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 31/10/2019</u></p> <p>Offer of training for prison staff. Plans to organise a follow up event to launch the protocol and improve areas that are not working.</p> <p><u>Update for 30/01/2020</u></p> <p>CJS Task and Finish Group meets regularly. Protocol being embedded, emphasis on early referral into housing. Early signs are that engagement between services has improved and there is increased success in accessing temporary accommodation, including for some challenging cases. Decrease in physical homeless presentations at offices due to increased use of the “duty to refer”.</p> <p>This protocol was featured in MHCLG national guidance earlier this year.</p> <p><u>Update 13/05/20</u></p> <p>Continuing to support this area of work. Actively involved in wider deep dive group that is looking at a specific selection of prison releases and tracking these ongoing to ensure that the protocol is working. Meeting virtually due to C19 issues.</p> <p><u>Update 29/06/20</u></p> <p>Continuing to support this work.</p> <p><u>Update 6/10/20</u></p> <p>The Trailblazer has now stepped back from this area of work. However, continuing to support the embedding of the protocol in our day-to-day discussions.</p> <p><u>Update 1/12/20</u></p> <p>Continuing to support this protocol as part of day-to-day core activity.</p>
	Building relationships with private rented landlords	Build a larger supply of Private Property available to our Clients	On-going	Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 31/10/2019</u></p>

					<p>The Trailblazer Team are doing this as part of their everyday work.</p> <p><u>Update for 30/01/2020</u></p> <p>The Trailblazer Team are doing this as part of their everyday work. Plans are being made to hold another LL event at the Boathouse, Wisbech late Feb 2020. 2 successful events have previously been held within current fiscal year.</p> <p><u>Update 13/05/20</u></p> <p>Recent LL event proved successful and another was planned for later in the year however this will now be dependent upon C19 climate at the time. Continuing to develop relationships with LL's is part of the Trailblazers everyday work.</p> <p><u>Update 29/06/20</u></p> <p>Ongoing work.</p> <p><u>Update 6/10/20</u></p> <p>Part of the day-to-day work.</p> <p><u>Update 1/12/20</u></p> <p>Continuing to support this area of work as part of day-to-day core activity.</p>
	Building joint working practices with registered providers – commitment to refer	Encourage RP's to work with us to prevent homelessness.	On-going	Trailblazer Team	<p><u>Update for 18/07/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 31/10/2019</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update for 30/01/2020</u></p> <p>Ongoing work by the Trailblazer Team. Registered Providers are referring cases regularly.</p> <p><u>Update 13/05/20</u></p> <p>The team are currently developing good practice crib/contact sheets to hopefully share with RP's and HOT's whilst continuing to stress the importance of early notification of any issues.</p> <p><u>Update 29/06/20</u></p> <p>The team will have a package completed by early July that will be shared with RP's. This package will contain good practice and practical tips for homeless prevention.</p> <p><u>Update 6/10/20</u></p> <p>A homeless prevention document was produced and distributed to RP's in late July. This included legislation, good practice and tools to prevent homelessness as early as</p>

					<p>possible. A Q&amp;A session to support frontline workers understanding of the document was also offered.</p> <p><u>Update 1/12/20</u></p> <p>Working with Registered Providers is now as part of business as usual activity.</p>
	Hoarding protocol and bidding for extra services	Setting up of a Countywide Hoarding Panel. P3 pilot scheme employing a coordinator role. Improve partnership working	July 2019	Helen Brown	<p><u>Update for 18/07/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel is on 25<sup>th</sup> July 2019 at Stanton House, Huntingdon. Invites have been sent out. This first panel will discuss how it will be run, terms of reference, sharing agreements, consent etc. The first Official panel will be in Sept 2019. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 31/10/2019</u></p> <p>The Partnership Hoarding working group has been meeting for several months. The first Hoarding Panel was held on Monday 23<sup>rd</sup> September. About 25 people attended. Positive meeting. Next Meeting 30<sup>th</sup> October. P3 to bid for funds from the County Council Cultivate and Innovate Fund in August to employ a Coordinator and part time assistant. Helen Brown will chair Panel until they are in place.</p> <p><u>Update for 30/01/2020</u></p> <p>The Hoarding Panel was due to meet on 8<sup>th</sup> January 2020 however this has been rescheduled to 6<sup>th</sup> February 2020 due to a number of key contacts being unavailable. Terms of reference to be signed at this next meeting. Possibility of first few cases being discussed if brought to next panel. Awaiting outcome of P3 bid for coordinator role. Trailblazer currently leading this until hopefully P3 can take over.</p> <p><u>Update 13/05/20</u></p> <p>Although still in its infancy the panel had good attendance and was meeting 6-weekly prior to the C19 issues. P3 were required to adapt their bid and therefore will no longer be able to lead on this area of work as planned. I am also unable to lead directly on this work due to other TB commitments. Discussions held with Stuart Brown to see if he or a member of his Adult Early Help team can lead going forward. Work currently on hold pending new lead.</p> <p><u>Update 29/06/20</u></p> <p>This work has now been handed over to Stuart Brown (Adult Early Help Manager) to lead and therefore will no longer be part of the Trailblazer work.</p> <p><u>Update 6/10/20</u></p> <p>Stuart Brown is now the lead for this area of work. The Trailblazer supports this work by ensuring attendance at the forums.</p> <p><u>Update 1/12/20</u></p>

						Hoarding Forum is now well established and meets every 6 weeks. Previously called Hoarding Panel. "Forum" better describes the current format.	

**DHR Local Actions**

DHR URN	Action	Outcome	Target	Milestone	Lead Officer	Progress Narrative / Risk	RAG
FCSP DHR-1 2018	1a: The Fenland Community Safety Partnership to compile a list of all agencies that are operating or can provide domestic abuse services within their area.					25/05/2020 – Discussed with DASV partnership manager Julia Cullum. DASV currently have a Support & Help page on their website with a directory. DASV will look at options to revisit the content and format of the directory. The updated version will be available for both professionals and community. 24/07/2020 – final list has been sent to DASV and Refuge for final proof read.   DASV Support Fenland July 2020.do	
FCSP DHR-1 2018	1b: Make this list available to their partnership, so agencies are aware of what services are available to support victims of domestic abuse and that victims are appropriately referred to them.					25/05/2020 - Discussed with DASV partnership manager Julia Cullum. Will be progressed once the above action is complete.  14/08/2020 – Final list has been circulated to members of Fenland CSP and PSG. Request for circulation internally by FDC Comms. It will also be circulated to those partners who regularly attend the DA workforce development sessions.  17/08/2020 – Positive feedback from Cambs Early Help Services who have circulated to their staff across Fenland.  17/08/2020 – circulated internally at FDC and made available on the intranet.	
FCSP DHR-1 2018	2a: What domestic abuse perpetrator programmes are available in Cambridgeshire & Peterborough? Do they reflect the latest legislation, guidance and best practise?						
FCSP DHR-1 2018	2b: How can domestic abuse perpetrators who self-identify the need for help to address their behaviour access support? Is there appropriate sign-posting to this support?						
FCSP DHR-1 2018	3a: The Fenland Community Safety Partnership should seek assurance					25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to make formal request to DASV Partnership for this to be discussed at July meeting of County DASV Delivery Group.	

	from all agencies that: - Appropriate cases are referred to MARAC					<p>24/07/2020 – The COVID crisis has seen the cancellation of the July meeting the next one is scheduled for 14<sup>th</sup> August and this subject has been added to the agenda.</p> <p>14/08/2020 – This was discussed at the County DASV Delivery Board today and the membership agreed this action is complete.</p>
FCSP DHR-1 2018	3b: Where cases of domestic abuse are discussed at other safeguarding meetings that IDVA services are represented where possible					<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to make formal request to DASV Partnership for this to be discussed at July meeting of County DASV Delivery Group.</p> <p>24/07/2020 – The COVID crisis has seen the cancellation of the July meeting the next one is scheduled for 14<sup>th</sup> August and this subject has been added to the agenda.</p> <p>14/08/2020 – This was discussed at the County DASV Delivery Board today and the membership agreed this action is complete.</p>
FCSP DHR-1 2018	4a: When Domestic Abuse and its damaging effects are recognised by staff from Cambridgeshire Children Services there is an effective assessment undertaken and effective multi-agency plan put in place to support children according to the risk being presented when thresholds are met, in particular those identified as high and medium risk.					<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to write to County Children Services.</p> <p>24/07/2020 – request from review author for details of who submitted the County IMR for CSC.4</p> <p>17/08/2020 – emailed recommendations and password protected IMR to the IMR authors new post holder Sam Nour.</p> <p>01/12/2020 – An update from Sam Nour: A review of the threshold document has taken place in 2019. Workshops were set up for frontline staff in Cambridgeshire across the service. The aim of the training was to increase awareness with regards to how to identify risks in respect of children subject to DA.</p> <p>DA's risk assessment tool was developed in 2019 and training on how to complete the risks assessment tool, in attempts to identify risks to children have taken place.</p> <p>Ongoing audits with regards to assessment, referrals and plans of children and families subject to DA takes place on regular basis throughout 2019 and 2020. Improvements with regards to the quality of assessment and plans were noted in 2019 and 2020.</p>
FCSP DHR-1 2018	4b: That record keeping in similar cases, includes within the narrative sufficient detail to ensure it is clear who the perpetrator of the domestic abuse is.					<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to write to County Children Services.</p> <p>24/07/2020 – request from review author for details of who submitted the County IMR for CSC.4</p> <p>17/08/2020 – emailed recommendations and password protected IMR to the IMR authors new post holder Sam Nour.</p> <p>01/12/2020 – An update from Sam Nour: The change of the electronic system to Liquidlogic in 2019, has impacted positively on the improvements made with regards to the use of chronology in making decisions in respect of children who are subject to DA. in addition, adults who poses risks of DA are being flagged on the system, to ensure that workers are aware of the risks.</p> <p>The use chronologies in making decisions to protect children from witnessing DA has improved significantly throughout 2019 and 2020. This continue to be monitored via case audit program which takes place on regular basis.</p>
FCSP DHR-1 2018	5a: Seek assurance from Cambridgeshire					<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to communicate with Andrea Warren.</p>

	<p>Constabulary that the recording and investigation of domestic abuse offences is appropriate to be able to support and sustain a prosecution and will not be limited by statutory limitations.</p>				<p>24/07/2020 – update from Andrea Warren as follows.. Having knowledge of the review and the background to the recommendation Cambridgeshire Constabulary has multiple checks and balances for reported incidents of Domestic Abuse which are able to support and sustain a prosecution appropriate to the available evidence.</p> <p>In essence when the attending officers raise a crime at the scene it is firstly quality assured in the Incident Management Unit for compliance with National Crime Recording Standards. Ie Is the alleged criminal offence recorded correctly when compared with the narrative of the incident.</p> <p>It is then also quality assured by a supervisor prior to allocation that the level of investigation is correct in the circumstances and allocated appropriately with an Investigation Action Plan added to the investigation notes.</p> <p>Crimes are reviewed by a supervisor and should the reported circumstances change at any time the crime can be amended to suit the known circumstances.</p> <p>An example of this would be where a crime is raised for common assault, but later the injuries are evidenced to be much more serious, the crime would change from common assault to either ABH, of GBH.</p> <p>These checks are also adhered to if the report is historical.</p>	
<p>FCSP DHR-1 2018</p>	<p>6a: Write a practice note to make all agencies aware of the provisions of the Domestic Abuse Disclosure Scheme and ensure that due consideration is given to it, when there are previous confirmed or suspected instances of domestic abuse.</p>				<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to review previous DHR action plans as this topic was mentioned within at least one of the two. FCSP also to review other agency media formats for current guidance on this topic.</p> <p>18/09/2020 – An email has been circulated to all CSP and PSG members with a request to forward to all colleagues who deal with DA or are likely to receive disclosures. This information included links to information provided by both DASV <a href="#">What Can You Do</a> and Cambs Constabulary <a href="#">Clare's law - domestic violence disclosure</a>. In addition, this subject will be covered during the forthcoming workforce development session and information on how to register for this was also sent. See 7a below.</p> <p>Feedback has been received from Clarion and DCF Chair who have circulated wider.</p> <p>This subject was also covered in October 2018 through a VAWG Newsletter</p> <p> VAWG Newsletter Sept 2018.pdf</p> <p>and subsequent workforce development sessions. There was further awareness of the scheme in the October 2020 newsletter when the online application process became available.</p> <p> VAWG Newsletter October 2020.pdf</p>	
<p>FCSP DHR-1 2018</p>	<p>6b: Further awareness should be considered to coincide with and complement the Domestic Abuse Bill 2020.</p>				<p>18/09/2020 – The DA Bill has not yet been made law.</p>	

FCSP DHR-1 2018	7a: Convene with partners a practitioner event for professionals and agencies across the Fenland area. Using this case to highlight the effect of alcohol and coercive and controlling behaviour and domestic abuse.				<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to plan the delivery of this with relevant partners. Consideration needs to be given to COVID19 risks and new opportunities to deliver the session(s)</p> <p>14/08/2020 – Plans are ongoing to delivery a workforce development session for DA and these subjects on 17<sup>th</sup> November (Rosie Cooke leading)</p> <p>01/12/2020</p> <p>During November 2020 with the support of Cambs &amp; Pboro DASV Partnership and Refuge the partnership has delivered 2 Domestic Abuse themed sessions and both have included reference to coercive control.</p> <p>The first was a workforce development session for professionals and the second an engagement session for all members of the community.</p> <p>Because of the social distancing requirements, the workforce session was delivered using video conferencing and the engagement session by YouTube.</p> <p>YouTube link <a href="#">DASV YouTube</a></p> <p>This has received positive feedback from the OPCC and has had 100 views in a week. It has also been circulated through the diverse community’s forum with guidance how to access translated sub-titles.</p>
FCSP DHR-1 2018	8a: The Fenland Community Safety Partnership should seek assurance from Cambridgeshire County Council Education Safeguarding Team that they have or will provide advice that at the student intake process it includes an enquiry as to the status of the parent/carer/guardian and to establish if there are any care or guardianship orders in place.				<p>25/05/2020 - Discussed with DASV partnership manager Julia Cullum. FCSP to write to County Education Services.</p> <p>24/07/2020 – email to Chris Meddle the County Senior Advisor for Education. No longer with CCC, enquiries being made to ID most appropriate person.</p> <p>14/08/2020 - Diane Stygal the Senior Adviser for Leadership School Improvement Service – The Education Directorate Cambridgeshire County Council is taking this to senior colleagues for discussion and consideration.</p> <p>30/10/2020 <b>The County Council process is as follows</b> At the point of entry into starting a new school because of age (transition) at Reception year group (primary) or Year 7 group (secondary) or when they have moved address or just want to move school all admission forms ask for the applicants Address, Gender, Phone No’s, Email address, Relationship to the child and Do you have parental responsibility for a child?</p> <p>This is the same for both CCC and PCC.</p> <p>The School Admission forms must be completed in order to process an application before a place can be offered. School Admission forms can be completed online or in written form.</p> <p>All forms ask if the ‘child has been looked after/previously in care, is now adopted or subject to a resident or special guardianship order’. However, it does rely on the good faith of parents to submit the correct information. If on an application form a parent chooses not to disclose there is a ‘Child Arrangement Order’ in place the education authority would not know. Parents are asked ‘where your child resides and if your child lives across two addresses to submit one joint application’. If the Council is made aware of disputes or receive two applications from different parents for the same child the application process is put on hold until a resolution, either a written agreement from both parties/a court order confirming which parents’ application carries precedence.</p> <p>In addition to this, there is a section on parental responsibility in the Designated</p>

						<p>Safeguarding Lead training which advises schools to check parental responsibility on admission. Because parental responsibility is a complex area and can easily be misunderstood schools are given the information to ask the appropriate questions to establish this.</p> <p>There are also clear protocols for the transfer of Safeguarding records and information between schools that are outlined in Keeping Children Safe in Education and in the Councils training.</p>
FCSP DHR-1 2018	9a: When health practitioners identify or are informed about Substance misuse and/or anger management issues, in a patient, this should trigger professional curiosity regarding the potential for domestic abuse in the household.			Introduction of SystemOne & EMIS adult safeguarding templates to compliment the children's ones.	All completed and monitored by Linda Coltrupp CCG. Completed May 2020	<p>Both the templates have been launched in primary care; first virtual training session was completed. Session was recorded so it can be re-played.</p> <p>Quarterly meetings for adult and child admin staff to share experiences of good practice and for the CCG to update users of any proposed changes etc.</p>
				<p>Creation of a training programme which can be delivered to adult and children's safeguarding staff.</p> <p>Sharing of learning at both adult and children's Health Service Group meetings.</p>		<p>A training session has been delivered via the GP training Hub, This was also recorded, so it can be repeated.</p> <p>Learning will be shared, and the similarities identified to reinforce to practitioners the implications of substance misuse and DA.</p>
				<p>SystemOne adult safeguarding template to be updated. An adult safeguarding EMIS template to be designed and agreed. Both templates to include SNOMED codes and the links to resources.</p>		<p>The SystemOne template was completed in May 2020 and the EMIS template completed and launched July 2020 through a workshop. Practitioners encouraged to link entries via the 'children's safeguarding node' to aid decision making when identifying risks such as substance misuse and/or DA associated/involving others including children. The node is recognised as the preferred way to identify an alert and can be used for adults and children. This enables a consistent approach when these families move around.</p>
				SystemOne template to be updated to aid with		<p>Workshops commenced. Practitioners encouraged to "JUST ASK"</p> <p>Ask - Are you safe?</p> <p>Ask - Are you alone?</p>

				the identification of a trigger, and the EMIS template to reflect this.  Joint safeguarding meetings in primary care to also include remote patient consultations as DA could be missed.		Closed questions can be asked at every consultation, becoming the norm with the public if everyone adopts this approach.  Promotional material circulated covering the 5Rs 1. Recognise and Respond. 2. Respond 3. Risk Assess 4. Refer 5. Record.	
FCSP DHR-1 2018	10a Fenland CSP and Cambs DASV review current awareness training content to ensure the impact of alcohol on DA is appropriately covered.						
FCSP DHR-1 2018	10b Fenland CSP and Cambs DASV develop a menu of options for professionals and DA perpetrators seeking referral to alcohol support services						

### **Glossary**

ABCs	Acceptable Behaviour Contract
Acquisitive Crime	Theft from dwellings, vehicles, non dwellings, commercial inc shop lifting
ASB	Anti-Social Behaviour
CAA	Community Action Area – Location that requires a partnership focus to reduce incidents and improve public confidence
CAF	Common Assessment Framework
CASUS	Cambridgeshire Child and Adolescent Substance Use Service
CCTV	Closed Circuit Television
Crime Calendar	Analytical work from 5 years of data produced seasonal crime trends
CSP	Community Safety Partnership
CYPS	Children & Young People Service
DA & HR	Domestic abuse & Healthy relationships
E-CINS	Empowering-Communities Inclusion & Neighbourhood-management System (E-CINS)
FDC	Fenland District Council
'Get Closer' campaign	Police campaign to place the service in the public eye including awareness, targeted and partnership media
'Hidden Groups'	Hard to reach groups or difficult to identify or engage
IDVA	Independent Domestic Abuse Advocate
IOM	Integrated Offender Management

LAC	Looked After Children
LARM	Locality Allocation and Referral Meetings
LCG	Local Commissioning Groups
MASH	Multi Agency Safeguarding Hub
Mosaic Data	Mosaic is a classification system that gives you access to a vast range of demographic data
NCCZs	No Cold Callers' Zone
NHS	National Health Service
NHW	Neighbourhood Watch
NTE	Night Time Economy
Op Titan	Police operation monitoring and enforcing licensing conditions in pub cluster areas
PRP (HMO)	Private Rented Property (House in Multi Occupation)
P&CC	Office of the Police & Crime Commissioner
PSG	ASB Problem Solving Group
PSHE	Personal, social, health and economic education
PST	Local Police Problem Solving Team
RAO Group	Partnership group for licensing monitoring and appropriate action around identified breaches
RONI	Risk Of NEET Indicator
SIRCS	Secure Incident Reporting and Empowering Communities System.
TLS	Traffic Light Model System
UKBA	United Kingdom Border Agency / UK Immigration services

**CCTV shared services statistics**

January – December 2020

**CCTV service performance overview**

	<b>Total 2019 (Jan – Dec)</b>	<b>Total 2020 (Jan – Dec)</b>	<b>Variance</b>
Incidents	1,277	1,139	<b>-140 incidents</b>
Enforcement Outcomes – arrests, fines and warnings	121	83	<b>-38 outcomes</b>
Camera Patrols	3,713	6,501	<b>+2,788 patrols</b>
Service delivery provided	100%	100%	-
No. of Cameras (Public Space)	77	83	<b>+6</b>

**Number of incidents picked up by CCTV and associated arrests & fines 2020**

	Chatteris	March	Whittlesey	Wisbech	Total
Incidents	67	186	33	853	<b>1,139</b>
Arrests and fines (CCTV led)	0	17	2	64	<b>83</b>
No. of cameras / % of overall	15 (18%)	14 (17%)	6 (7%)	43 (52%)	<b>82 (+4 Doddington)</b>

### Incidents by Category (Top 5) for Chatteris for 2020

	Concern for Person(s)	Drugs	Missing from home	Parking	Traffic
Incidents	2	3	14	3	7
Percentage of total incidents recorded	3%	4%	21%	4%	10%

### Incidents by Category (Top 5) for March for 2020

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Drugs	Violence Against Person(s)
Incidents	24	48	16	9	10
Percentage of total incidents recorded	13%	26%	9%	5%	5%

### Incidents by Category (Top 5) for Whittlesey for 2020

	Affray	Concern for Person(s)	Disorder/ Nuisance/ Other	Drugs	Violence Against Person(s)
Incidents	3	4	4	2	3
Percentage of total incidents recorded	9%	12%	12%	6%	9%

### Incidents by Category (Top 5) for Wisbech for 2020

	Concern for Person(s)	Disorder/ Nuisance/ Other	Missing from home	Street Drinking	Violence Against Person(s)
Incidents	74	24	16	359	66
Percentage of total incidents recorded	9%	3%	2%	42%	8%

Agenda Item No:	7	
Committee:	Overview & Scrutiny	
Date:	8 February 2021	
Report Title:	Progress in Delivering the Environment Corporate Objectives 2020-2021	

## 1 Purpose / Summary

This report sets out the Council's progress in delivering the corporate objectives from April 2020 to December 2020. This is to ensure that members have the most up to date information possible.

## 2 Key issues

Particular successes are:

- In principle offer of £6.447m received for March Future High Street Fund project
- 32 Recycling Champions and volunteers have worked hard to promote recycling online and to send out activity packs to schools and local households
- Over 22,000 households signed up to the Garden Waste Service in its fourth year
- 96% of all rapid response or village response requests are being actioned either the same or next day
- 100% of inspected streets are meeting our cleansing standards
- The partnership between FDC and the grounds maintenance contractor remains strong and contract has been reviewed for a further 5 years
- Wisbech High Street project has continued to deliver and plan improvements despite challenging conditions
- Review of Civil Parking Enforcement commenced

## 3 Key Areas of Focus for 2020

- Begin delivery of March Future High Street Fund project
- Continuation of Wisbech High Street scheme project delivery
- Delivery of a competitive trade waste service
- Preliminary work linked to Civil Parking Enforcement review

## 4 Recommendations

It is recommended that the Panel considers the progress made by the Council in delivering the corporate objectives in the Business Plan.

<b>Wards Affected</b>	All
<b>Forward Plan Reference</b>	
<b>Portfolio Holder(s)</b>	<p>Councillor Peter Murphy, Portfolio Holder for Open Spaces, Street Scene &amp; Waste Management</p> <p>Councillor Steve Tierney, Portfolio Holder for Transformation, Communication &amp; Environment</p> <p>Councillor Ian Benney, Portfolio Holder for Economic Growth</p> <p>Councillor Andrew Lynn, Portfolio Holder for Licensing &amp; Community Safety</p> <p>Councillor Jan French, Deputy Leader of the Council</p> <p>Councillor Chris Seaton, Portfolio Holder for Social Mobility &amp; Heritage</p>
<b>Report Originator(s) And Contact Officer (s)</b>	Carol Pilson - Corporate Director <a href="mailto:cpilson@fenland.gov.uk">cpilson@fenland.gov.uk</a>
<b>Background Paper(s)</b>	Business Plan 2020-2021

# Overview & Scrutiny Panel

## Progress Against the Environment Priorities

For performance from  
1<sup>st</sup> April to 31<sup>st</sup> December 2020

# Portfolio Holders



**Councillor  
Ian Benney**  
Portfolio Holder for  
Economic Growth



**Councillor  
Mrs Jan French**  
Deputy Leader of the  
Council



**Councillor Andrew  
Lynn**  
Portfolio Holder for  
Licensing &  
Community Safety



**Councillor  
Peter Murphy**  
Portfolio Holder for  
Open Spaces, Street  
Scene & Waste  
Management



**Councillor  
Chris Seaton**  
Portfolio Holder for  
Social Mobility &  
Heritage



**Councillor Steve  
Tierney**  
Portfolio Holder for  
Transformation,  
Communication &  
Environment

## Environment

### Projects from Business Plan:

#### **Continue to deliver environmental enforcement using fixed penalty notices and the court process for serious offences (Cllr Peter Murphy)**

Between April and December 2020 many environmental offences have been reported and responded to, and proactive inspections completed.

Priority issues are waste accumulations, fly tipping, abandoned & nuisance vehicles.

The total amount of fly tipped incidents reported from April – December 2020 is 982 (lower than last year's total of 1,142). Household waste makes up the overwhelming majority.

As part of our commitment to tackle fly tipping across Fenland, officers have been very proactive in visiting fly tipped sites to look for evidence as to who may be responsible.

474 fly tipped sites have been investigated during this period. Where possible evidence is removed and followed up.

Due to COVID-19, we have had to approach enforcement slightly differently. Not being able to conduct a Face to Face interview, Fenland has led the way in developing an alternative through Formal Interview Under Caution Documents sent by post. This has enabled us to continue with our enforcement work and ensure tackling fly tipping remains a priority.

We have 'interviewed' 14 individuals who we believe may help us or have been responsible for dumped waste. Our investigations have been very successful and have resulted in:

- 7 x £400 Fixed Penalty Notices for small scale fly tipping offences. 5 were paid during the discounted rate of £300 time scale with 2 being referred to legal for consideration to prosecute for the offence. Of these actions 3 were in Wisbech, 3 in March and 1 for an offence in Chatteris.
- 8 Fixed penalty notices have been issued for cars parked on market days in March Market place during this time. All have been paid.
- 2 Littering Penalty Notices have been issued
- 1 Dog fouling Penalty Notice has been issued.
- 175 abandoned vehicles have been reported to us during this time and a

further 221 nuisance vehicles. This resulted in our contractor removing 19 vehicles.

### **Deliver the Four Seasons events programme in partnership with our four market towns** (Cllr Peter Murphy)

Due to COVID-19, the Four Seasons events programme for 2020 was postponed.

The Wisbech Fayre committee were keen to provide the community with an alternative event whilst supporting the 'shop local' campaign. They pulled together the 'Wisbech Christmas Crackers' calendar, showcasing all the different festive events and activities that took place throughout the town from December 1 through to Christmas Eve.

This included:

- online craft activities and a cracker colouring competition from Wisbech Library
- 'Countdown to Christmas Markets' operated by Wisbech Town Council
- static stands at supermarkets by Wisbech Lions where children could say a socially distanced hello to Santa

'Wisbech Christmas Crackers' was promoted via the Fayre's Facebook page. It was great to see that there was an increase in the number of 'likes' to the page, from members of the community who engaged with this alternative.

### **Deliver the Recycling Action Plan** (Cllr Peter Murphy & Cllr Steve Tierney)

The pandemic has prevented the team from delivering some elements of the plan and forced us to adapt many of the usual means of communication.



The Fenland Bin App has proven to be popular with customers and was downloaded more than 100,000 times during 2020. We added links to key waste services including the [Getting It Sorted website](#), where customers can check what can be recycled locally.

The children's school competition moved online in the initial lockdown, with 800 downloads and the eventual 10 competition winners attracting a

large amount of interest online.

During November all households in Fenland received the Christmas calendar via their green bin. This set out the Christmas collection arrangements along with how to access collection reminders via the smart phone app, advice on improving the quality of recycling and advertised the coming season's garden waste service.

The recycling message has also been shared online and via social media. A planned series of posts have ensured that customers are provided with up to date recycling information and links to relevant online resources.



The Getting It Sorted volunteers helped our teachers and home schoolers by developing a teacher pack for each of the Key Stages which have been sent to 41 schools and are available on the Council's website.

Overall, the quality of the recycling is increasing, but food waste remains the largest issue within the blue bins and communications remain focussed on this issue to help customers continue to improve the materials they present.

### **Deliver a competitive trade waste service (Cllr Peter Murphy & Cllr Steve Tierney)**

Commercial waste services have remained operational throughout the pandemic offering commercial waste and recycling services to more than 500 small to medium sized enterprises, including schools and charities, across Fenland. To support these businesses, no charges have been raised where they have been required to close for any period and have been reinstated in the most appropriate manner once businesses reopen, whilst also attracting new business in some quarters.

### **Monitor and respond to the DEFRA Waste & Resources Strategy consultation with RECAP partners (Cllr Peter Murphy & Cllr Steve Tierney)**

DEFRA have postponed the second phase of the consultation on the changes set out in the Resources and Waste Strategy until Spring 2021. RECAP partners have been

meeting regularly to review the existing information in readiness for this next phase of consultation.

### **Review the current arrangements for parking enforcement in Fenland (Cllr Jan French)**

Following approval of the Civil Parking Enforcement (CPE) paper at Cabinet on 21<sup>st</sup> October, a specialist CPE consultant has been appointed to undertake detailed feasibility works in line with the report recommendations. The initial focus shall be on, but not be limited to:

- 1) Production of a CPE feasibility report for the Fenland area with fully costed enforcement options for on and off street parking areas for Member consideration.
- 2) Undertaking a review of all FDC car park parking places orders for the implementation of a new district wide parking places order for all FDC car parks to enable CPE enforcement to off street areas.

Following receipt of the feasibility works report to include detailed costings (estimated January/February), a further report will be brought before Cabinet Members for consideration and a decision on whether to proceed with an application for a designation order to the Department for Transport (DfT) for the introduction of Civil Parking Enforcement. The report will include estimated capital and operational/revenue costs, together with the costs of professional fees along with a proposed timetable for implementation. The report would also be used to support the development of a detailed business case for an application to the DfT.

An application to the Cambridgeshire and Peterborough Combined Authority (CPCA) for capital funding for the implementation of CPE was submitted in December under the Growing Fenland programme. The bid is due to be considered in January.

Pending the outcome of the CPCA application for capital funding, Member approval shall be sought for a 'signing & lining' review to be carried out of all the existing Traffic Regulation Orders in Fenland in support of a CPE application to the DfT. These works would be undertaken by Cambridgeshire County Council in partnership with Fenland District Council.

### **Deliver the CCTV shared service with Peterborough City Council (Cllr Andrew Lynn)**

Please see report for separate agenda item – Community Safety Partnership

## Other Projects:

### Future High Streets Fund (Cllr Ian Benney & Cllr Chris Seaton)

MHCLG announced in-principle funding for the Future High Streets Fund (FHSF) Project on Boxing Day.

FDC bid for a sum of £9.3m to transform March, supported by £2m of additional funding from the Combined Authority. Realistically, given the very competitive nature of this fund, our expectation was a grant in the region of £5m - £6m from MHCLG.

The in-principle offer received from MHCLG is £6.447m - exceeding expectations. This sum will allow the Council to achieve most of the workstreams from our proposal including:

- Transformation of Broad Street
- Opening up the riverside area
- Market place redevelopment
- Vacant units activation programme
- Elements of Acre Road improvements

This will be the biggest transformation in March for generations, ensuring that the town remains vibrant for the future.

The next steps to secure the funding are to finalise project streams to fit them with the revised funding envelope, whilst also changing the delivery schedules (initially funding was expected to be confirmed in September). This work is progressing and, with support from MHCLG officials, moving the funding offer from in-principle to confirmed should take place in March.

FDC has submitted formal bids to the CPCA Board for confirmation of the £2m match funding support. The CPCA Board meeting to consider these bids takes place in late January.

When both sets of funding are confirmed, FDC will work with the March Area Transport Study (MATS) team and CCC Highways to deliver the FHSF workstreams. The FHSF and MATS projects are closely aligned, with FHSF work taking place adjacent to public highways, and CCC being best placed to push this work forwards.

**Wisbech High Street Project** (Cllr Chris Seaton)

**“High and Medium” Priority Properties**

11-12 High St

Since acquiring the property from the previous owner in 2018, FDC Officers and the Wisbech High Street Project TH Officer have been working closely with a developer to ensure that this site is addressed as a priority and to ensure the maximum grant available from the National Lottery Heritage Fund is drawn down. The developer has funded the demolition of the dilapidated structures remaining on the site, including the façade, which was undertaken between March and December 2020. The demolition work was incredibly complex due to the presence of the historic buildings on both sides. Once the required documentation has been submitted to the NLHF and approved, building works on the new flats and retail units can commence. At this point the developer and the Council will enter into a Build Lease agreement which will see the transfer of the ownership of property to the developer on completion.



Rear of 11-12 High St 2017



Rear of 11-12 High St 2021

### 24 High Street

Following the resolution of a complex legal matter on this council-owned property, members agreed in early 2020 that the plans for the temporary structure known as The Gap should be replaced with plans for a permanent development of residential and retail on this site. Since then, a project manager has been appointed to oversee the delivery of the new scheme. Once a fully costed scheme is available an application will be made for funding from the NLHF.

### 13-17 High Street

Following unforeseen delays throughout 2020, legal agreements were finally exchanged in December. Clearance works commenced on this scheme before Christmas in preparation for a full programme of works in 2021.



13-17 High St, Site preparation - December 2020

### 18 and 19 High Street

An application was approved for 18 and 19 High St (two properties under the same ownership). These schemes will see essential roof repairs to both buildings, preventing further deterioration caused by damp issues. At No 18 the project is also

supporting replacement windows, entrance door, redecoration of the façade and new signage – all of which will improve the appearance and performance of the property. At No 19 (Evisons) in addition to the roofing works the project is supporting refurbishment of windows and redecoration of the façade.

### Other Properties

The project is currently working with owners and tenants of two other properties who are in the process of applying for a grant for building improvements. Both are historic properties and the improvements being discussed will make a positive impact on the appearance of both the buildings and the High Street. The owners/tenants are in the process of gathering quotes, applying for statutory consents and completing their applications. There have been some delays due to COVID-19 restrictions and both businesses having to temporarily close.

### **Activities**

As a condition of NLHF funding, the project must deliver a range of talks, events, activities and training programmes to encourage local residents to gain a better understanding and appreciation of their local built heritage.

Due to restrictions on meetings and public gatherings following the outbreak of COVID-19, most of the planned activities have needed to be amended or postponed. However, a number of very successful events still took place.

### Wisbech Underground

This has been one of the most anticipated activities and has attracted a lot of public interest. Working with the University of Lincoln, we have recently undertaken 3D surveys of three underground locations in the town (The Rose and Crown Hotel, Market Place and the Sessions House). The surveys, which will be available to access via the project's website will allow virtual tours of these important historic locations which are ordinarily not open to the public. The project also commissioned the university to undertake some historic interpretation of these locations. Despite efforts, other popular locations have remained inaccessible, however there remains time and finances available to survey more locations.



Screen Capture from the 3D model of the Rose and Crown cellars

### Gutter Clean

The annual Gutter Clean was undertaken in November 2020. This Activity offers cleaning of gutters, parapets and downpipes of all High Street properties free of charge. This aims to encourage good maintenance practices.

### Construction Training

Due to the impact of COVID-19 on educational establishments, the College of West Anglia are not able to commit to their involvement in the conservation/repairs training programme. With the support of the NLHF an alternative activity has been approved which will involve a series of public training events (online and practical) to be delivered by an appropriately experienced external provider to be appointed in the new year following a competitive tendering process.

### Window Wanderland

We were delighted to be able to work in partnership with the Wisbech and Fenland Museum to fund a Christmas event called "Wisbech Wanderland". This COVID-compliant event encouraged local residents and businesses to decorate their windows for an illuminated display over two evenings. The event was hugely successful and over 40 participants signed up to be included on the trail map. Local primary schools were involved in creating decorations for a display in Wisbech High Street, utilising an empty shopfront.



Display at 9-10 High St

### Heritage Open Days (Sept 2020)

An online exhibition of photos from the Borough Engineers archives was incredibly popular and a physical display in the window of the former Bon Marche shop on High Street attracted a lot of interest. The exhibition comprised around 50 images from a photo album which we believe have never been published or publicly available before now. The photos were taken by the Wisbech Borough Engineers between the 1940s and 1960s and include war damage and new housing development schemes. Dozens of messages were received from residents who wanted to share their stories and memories, making this a really successful event. NLHF were very pleased with the outcomes.

[Photo Book](#)

Following on from the popularity of the photo exhibition, it was decided that there was enough interest to publish these images in a book. The book, which contains around 85 images will be available for sale in the new year. This activity has replaced another event which was undeliverable in the current climate and achieves the same objectives of celebrating local heritage and making it available to residents as well as potentially further afield.

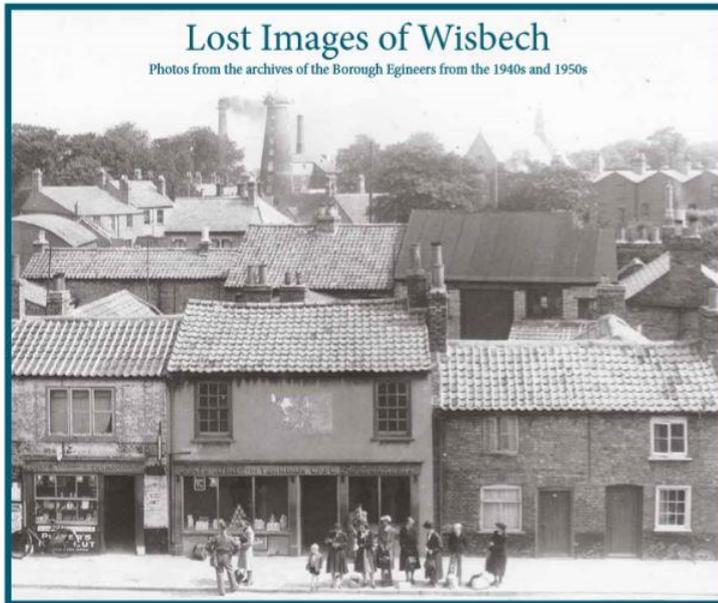


Photo Book "Lost Images of Wisbech"

### **FDC Car Park Maintenance** (Cllr Jan French)

Throughout 2020, a number of routine repairs and maintenance works have been undertaken within several FDC owned Car Parks throughout the District. Such works included tree and vegetation maintenance, gully cleaning, surface patching and sign replacement.

The volume of maintenance works required within the Councils car parks over the last 9 months has been noticeably lower in 2020 than in previous years. Whilst capital investment in the car parks has played a big part, lockdowns and local restrictions associated with COVID-19 in 2020 has also seen lower occupancy levels.

Further repair and maintenance works are currently being look at for 2021 to include relining works within several car parks and industrial estates.

Capital funded resurfacing and road marking works were undertaken in August within Church Lane Car Park in Chatteris. The tendered works were undertaken in two days

and, despite excessive rainfall and encountering some poor ground conditions, the works were still completed on time and within budget.

The completed works now provides users with a safe and aesthetically pleasing facility whilst helping to reduce the financial liability on the revenue maintenance account.

### **Open Spaces and Grounds Maintenance Contract Update** (Cllr Peter Murphy)

FDC's open spaces team and Tivoli have continued to deliver a full service for our communities this year. Core works, the bulk of which is grass cutting (Mar-Oct), have been delivered on time. Quality and standards have been good and the level of complaints from the community are at an all-time low.

Substantial amounts of new trees have been planted in Whittlesey and March cemeteries, along with much clearance of vegetation and hedge-lines.

Play areas, apart from one enforced period during lockdown have remained open.

In November the contract with Tivoli was renewed for a further 5 years.

The Council has also delivered a new and popular skate park in West End Park, March and recently opened the extended play area at Snowley Park in Whittlesey. Projects in the pipeline include play areas in Doddington, Parson Drove, Chatteris and Wisbech.

A number of successful funding bids will help to improve our Parks and Open Spaces areas. This include funding from the CCC's £5m Capital Communities Fund as shown below:

- £75,000 for improvements to West End Park (improving the Park Run surface, tarmacking the path from park entrance to the bandstand, enhancing the junior play area and installing a skate park fence). Tenders were received in December and work commenced in January 2021.
- £240,000 for the Wisbech Pavilion project in Wisbech Park.

Burial rates in the Council's 5 open cemeteries have remained relatively stable but additional resources have been acquired in the event of a possible spike due to COVID-19.

FDC remains a member of the Cambridgeshire Future Parks Scheme. Useful work from this project includes Open Space information to assist with the Local Plan preparation, with more nuanced information expected in the coming months.

### **Street Light Repairs & Maintenance**

From April to December 2020, 182 street light faults were reported to the Economic Growth & Assets (EG&A) Team and forwarded onto FDC's street light contractor for rectification. In addition, 72 street light quotation requests were received from various Parish Councils for street light replacement or upgrade works.

The Council's street light contractor has continued to maintain a service for all street light emergency, and routine repair and maintenance works during the COVID-19 restrictions. A reduced service was however in place for a 2 week period during the Christmas holiday period whereby attendance was limited to emergency call outs.

Collectively the number of street light faults reported to the EG&A team over the Spring, Summer and Autumn months has been lower than ordinarily expected. This is likely to be attributed to both the local COVID-19 restrictions and the ongoing capital investment being made by the Council to replace its end of life lighting assets with modern equivalents.

### **Capital Street Light Replacement Works**

The replacement of the Councils defective streetlights has been ongoing; however, progress has been much slower in recent months than anticipated or than would ordinarily be expected. The Coronavirus outbreak has certainly played a big part in this as manufacturing and supply chains have been forced to operate with a reduced workforce and in some cases, they have furloughed staff. This has subsequently seen material lead-in times increase significantly as production rates have reduced. In addition, more recently Brexit transition arrangements has also impacted on manufacturers who are awaiting luminaire components from Europe.

Whilst these extraordinary circumstances have impacted greatly on both the delivery of materials and the way in which the installation works are being undertaken, fortunately there has been little impact so far financially or in terms of operative health and safety. It is anticipated that this position is unlikely to change until the furlough scheme comes to an end and the vaccine roll out enables all of the manufacturing industry's workforce to return.

Since commencing the replacement works in March, 135 of the 275 FDC life expired streetlights have now been replaced and a further 60 replacements are scheduled for completion before the end of March. It is anticipated that the replacement works will be ongoing until the Summer.

## Getting it Sorted Volunteers Update (Cllr Peter Murphy)

The volunteers have continued to encourage the local community to recycle, but throughout the pandemic this has had to be through virtual means. They developed online resources for parents and teachers, competitions, refined the Getting It Sorted website and created a series of social media posts and videos.

Since April, the 32 volunteers have worked hard to continue to promote recycling and as a result there have been:

- 64,000 contacts through the programmed social media posts;
- 13,000 new website hits to [www.gettingitsorted.org](http://www.gettingitsorted.org);
- 2,600 orders for additional recycling sacks;
- regular emails to the network of 1,450 registered recycling pledgers;
- 1,060 activity boxes to local families;
- 800 downloads of the summer recycling competition;
- teacher recycling lesson packs shared with 41 local schools;
- 2 online recycling tutorials;
- started working with Cambridgeshire Skills on accredited recycling training;
- and completed more than 1,200 hours of volunteering completed to support all this.



## Garden Waste Service Update (Cllr Peter Murphy & Cllr Tierney)

The garden waste service continued in a reliable and consistent fashion throughout the pandemic, creating higher than ever waste tonnages at times and the highest levels of subscribers, at just over 22,750.

As a result, the recently performed customer satisfaction survey shows that 99% of the 642 customers responding (from the 3,300 contacted), said they were satisfied with the garden waste service provided this year.

This year, 77% of the 22,750 subscriptions were purchased by direct debit and these will

renew automatically in February 2021. Customers who have in previous years paid by cash have been supported with direct communications as part of the annual communications plan to make their payment at their local shop or Post Office, via the PayPoint system, this year. Card payments and direct debit remain available online and by telephone to allow customers to pay in the most suitable fashion for them.

**Cambridgeshire & Peterborough Waste Partnership (RECAP)** (Cllr Peter Murphy & Cllr Steve Tierney)

The RECAP Partnership has worked together through the pandemic to ensure continuity of waste collection and disposal across the area, diverting resources to key areas and coordinating communications to assist customers and deliver these key services in the most appropriate and responsive way.

Regular member board meetings have taken place virtually and business has continued to progress, including shared marketing via social media and the development of a [local circular economy](#) project.

**Community Safety Partnership Update** (Cllr Andrew Lynn)

Please see report for separate agenda item – Community Safety Partnership

**Street Drinking Update** (Cllr Andrew Lynn)

Please see report for separate agenda item – Community Safety Partnership

**Key PIs:**

Key PI	Description	Baseline	Target 20/21	Cumulative Performance	Variance (RAG)
CELP8	Rapid or Village Response requests actioned the same or next day	95%	90%	96%	
CELP9	% of inspected streets meeting our cleansing standards (including graffiti and flyposting)	99%	93%	100%	
CELP10	% of household waste recycled through the blue bin service (1 month in arrears)	28%	28%	28%	
CELP11	Customer satisfaction with refuse and recycling services (quarterly)	99%	90%	96%	
CELP12	Customer satisfaction with our garden waste service (quarterly)	94%	85%	98%	
CELP13	Number of Street Pride, Green Dog Walkers, and Friends Of community environmental events supported	204	204	65	
CELP14	% of those asked who are satisfied with FDC's events (May, July, October, January)	96%	96%	N/A	

Key:	
	Within 5% of target
	5-10% below target
	10% or more below target

Comments
CELP 13 - Due to COVID-19 restrictions, volunteers have not been able to undertake many events. From June-Oct, a small number of group litter picks / work parties were undertaken. Solo litter picks have also been undertaken by many volunteers across the district
CELP 14 - The Four Seasons events calendar has been postponed so this indicator is not being measured.

# Overview and Scrutiny – Draft Work Programme 2020-2021

All Formal meetings are held via Zoom until further notice,  
and thereafter will be held in the Council Chamber at Fenland Hall

## Meeting Dates

<u>Agenda Despatch Date</u>	<u>Informal pre-meeting</u>			<u>Formal Overview &amp; Scrutiny Meeting</u>		
	<u>Date</u>	<u>Time</u>	<u>Location</u>	<u>Date</u>	<u>Pre-Brief</u>	<u>Meeting</u>
Thursday 28 May 2020	Monday 1 June 2020	2.00pm	Via Zoom	Monday 8 June 2020	1.00pm	1.30pm
Thursday 7 July 2020	Monday 6 July 2020	2.00pm	Via Zoom	Monday 13 July 2020	1.00pm	1.30pm
Wednesday 26 August 2020	<b>Tuesday 1</b> September 2020	2.00pm	Via Zoom	Monday 7 September 2020	1.00pm	1.30pm
Thursday 1 October 2020	Monday 5 October 2020	2.00pm	Via Zoom	Monday 12 October 2020	1.00pm	1.30pm
Thursday 29 October 2020	<b>Tuesday 3</b> November 2020	2.00pm	Via Zoom	Monday 9 November 2020	1.00pm	1.30pm
Thursday 26 November 2020	<b>Tuesday 1</b> December 2020	2.00pm	Via Zoom	Monday 7 December 2020	1.00pm	1.30pm
Wednesday 30 December 2020	<b>Tuesday 5</b> January 2021	2.00pm	Via Zoom	Monday 11 January 2021	1.00pm	1.30pm
Thursday 28 January 2021	Monday 1 February 2021	2.00pm	Via Zoom	Monday 8 February 2021	1.00pm	1.30pm
Thursday 25 February 2021	Monday 1 March 2021	2.00pm	Via Zoom	Monday 8 March 2021	1.00pm	1.30pm
Thursday 6 May 2021	Monday 10 May 2021	2.00pm	Via Zoom	Monday 17 May 2021	1.00pm	1.30pm

## **8 March 2021**

<b>Time</b>	<b>Agenda Item</b>	<b>Fenland Corporate Priority</b>	<b>Portfolio Holder/ Officer/ External Witness</b>
13.00 to 13.30 Pre Briefing			
13.30 to 15.30 Meeting	Investment Board Annual Report	Economy	Justin Wingfield Councillor Benney
	Transformation & Communications Portfolio Holder update		Councillor Tierney David Wright Peter Catchpole
	Update on CPCA Growth Service and impact on Economic Development in Fenland	Economy	Councillor Benney Justin Wingfield
	Commercial Investment Strategy	Economy	Councillor Boden Peter Catchpole
	Matters arising – Update on previous actions		Anna Goodall
	Future Work Programme 2020/21	Quality Organisation	Chairman Anna Goodall

## **17 May 2021**

<b>Time</b>	<b>Agenda Item</b>	<b>Fenland Corporate Priority</b>	<b>Portfolio Holder/ Officer/ External Witness</b>
13.00 to 13.30 Pre Briefing			
13.30 to 15.30 Meeting			
	Matters arising – Update on previous actions		Anna Goodall
	Future Work Programme 2020/21	Quality Organisation	Chairman Anna Goodall

Work to be undertaken to create a 12-month rolling Work Programme